



### Transit Agency Status FY 2011-12

- Current Financial Position
- Current Operations
- Service Statistics/Trends
- Funding Statistics/Trends
- Other Information/Assumptions
- Capital Status Review



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### **Current Financial Position:**

Reserves

Short Term Debt / Loans

Accounts Payable / Receivable Past Due >90 Days

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### **Current Financial Position:**

#### Reserves

Source	Balance	
PTAF - STATE	\$408,120	
PTAF – LOCAL	\$95,432	
ASG	\$0	
BSG	\$0	
Section 1513	\$0	
Local	\$640,872	
Other	\$476,951	

### **Current Financial Position:**

✓ Reserves

Short Term Debt / Loans

Accounts Payable / Receivable Past Due >90 Days

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Accounts Payable / Receivable Past Due >90 Days

### **Current Financial Position:**

Short-Term Debt/Loans

Name of Financial Institution	Amount of Available Credit	Interest Rate	Current Credit in Use
M&T Bank (Grant Anticipation)	\$1,500,000	3.7572%	\$300,449
M&T Bank (Operating Line of Credit)	\$3,000,000	3.8125%	\$1,230,074

Approx. \$692,650 Capital Expenditures Have Not Been Invoiced

### **Current Financial Position:**

✓ Reserves

✓ Short Term Debt / Loans

Accounts Payable / Receivable Past Due >90 Days

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✓ Accounts Payable / Receivable Past Due >90 Days

### **Current Financial Position:**

Accounts Payable – Past due 90 days and over

Vendor	Amount Past Due	Estimated Pay Date
	\$0	

#### **Current Financial Position:**

Accounts Receivable – Past due 90 days and over

Program/Agency	Amount Past Due	Date Requisitioned	Estimated Pay Date
Waiver Billed Through State Promise	\$3,435	Re-billed until approved	
Waiver Billed Through State Promise	\$65	Re-billed until approved	
MATP Waiver 65+	\$233	Re-billed until approved	
Harrisburg. Parking Authority	\$2,247	01/03/2012	01/13/2012
Modern Transit Partnership	\$41,386	*	*

<sup>\*</sup> MTP historically permitted to run 1 year in arrears based upon unfunded financial position.



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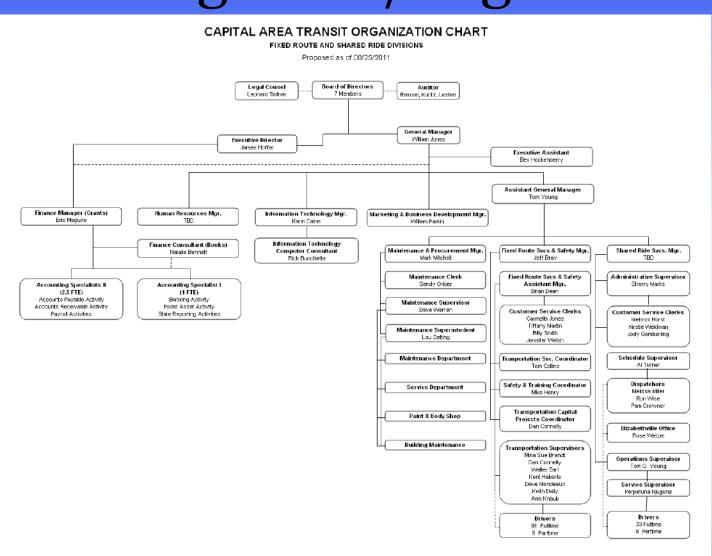
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- Staffing Level
- Contract Provisions
- Healthcare
- Pension
- Fuel
- Fares
- Other major factors producing cost increases above inflation
- Cost Savings Initiatives

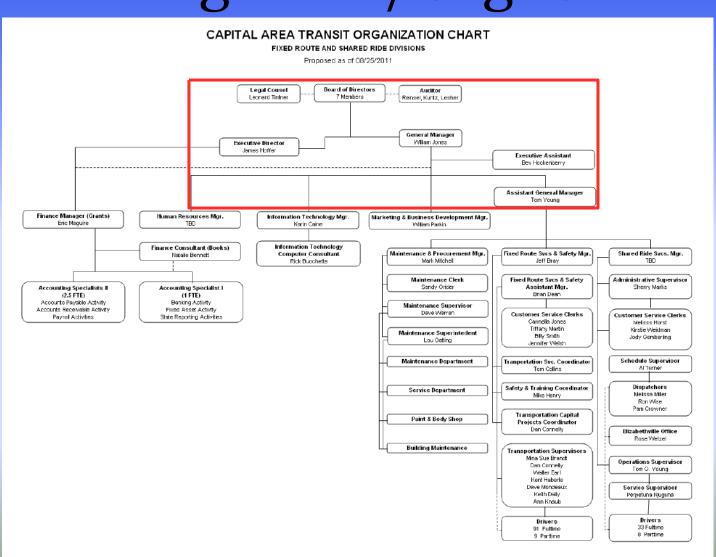
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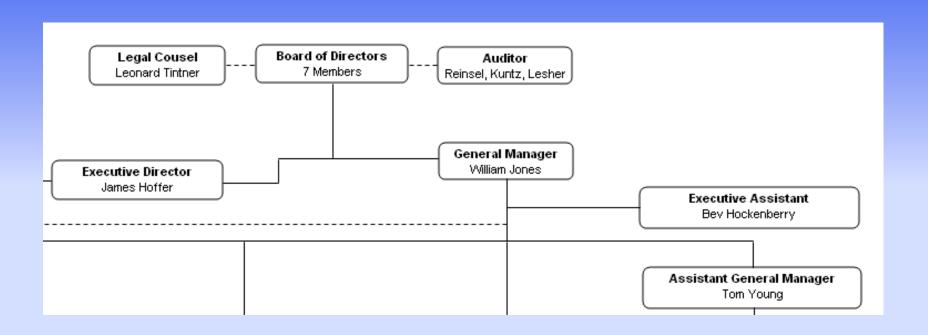




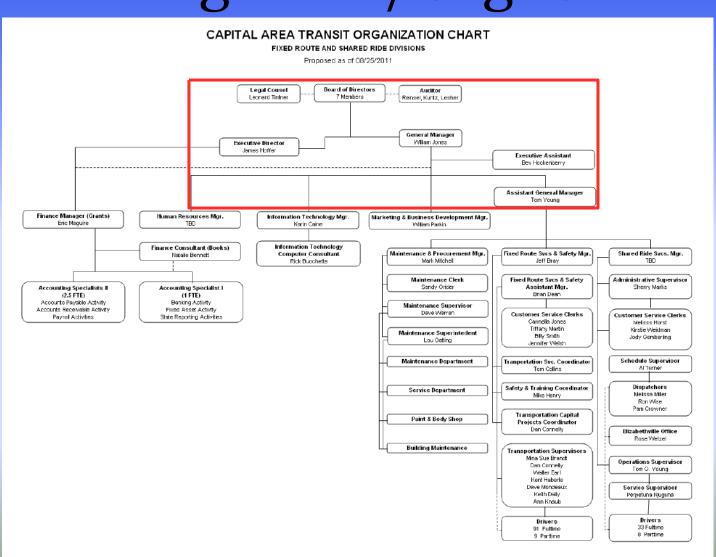




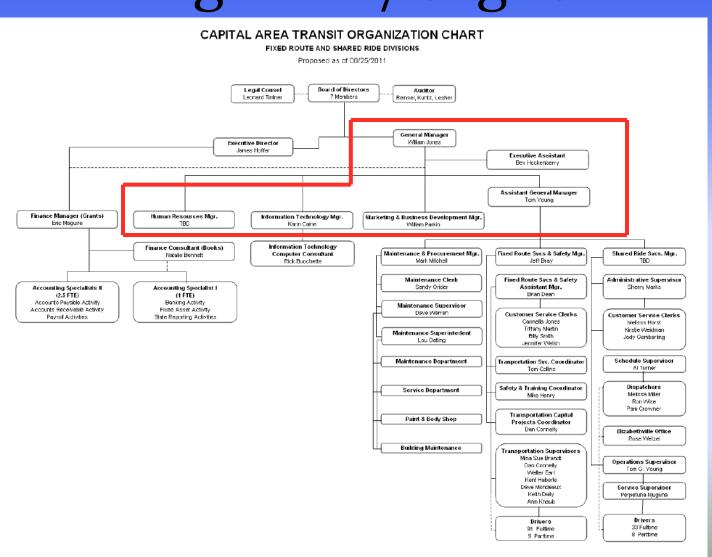




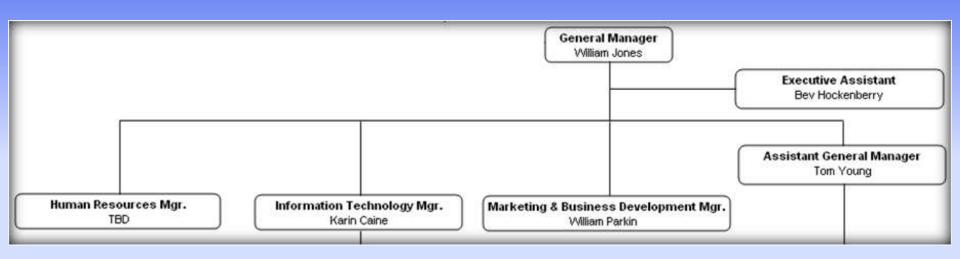




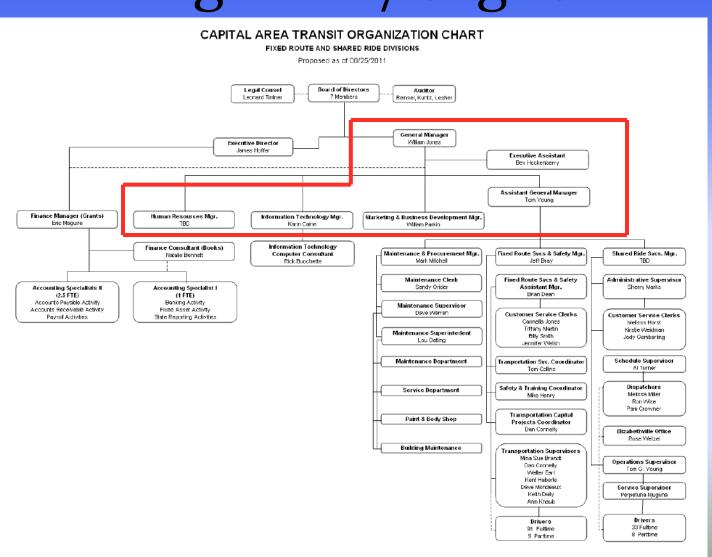




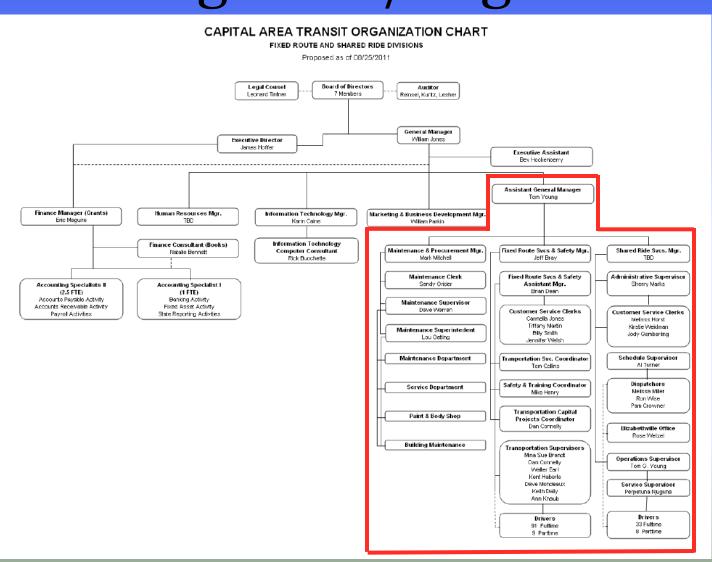




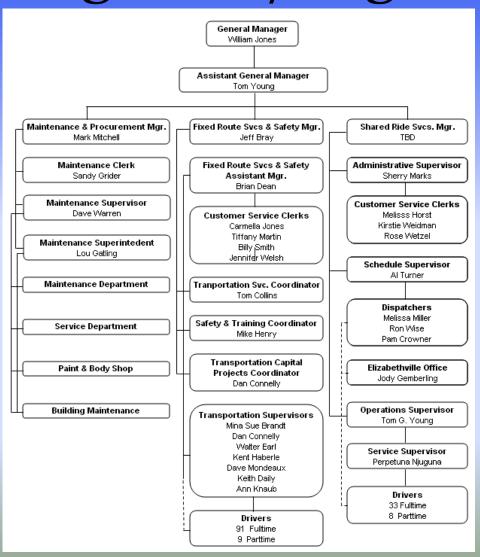




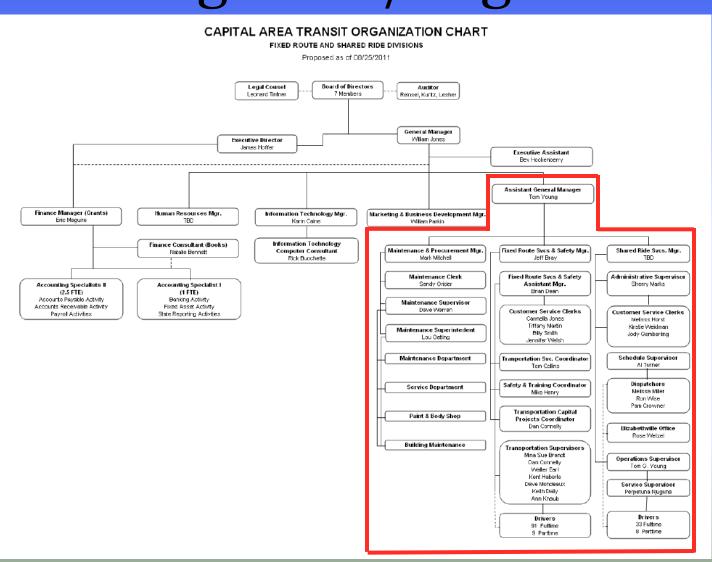




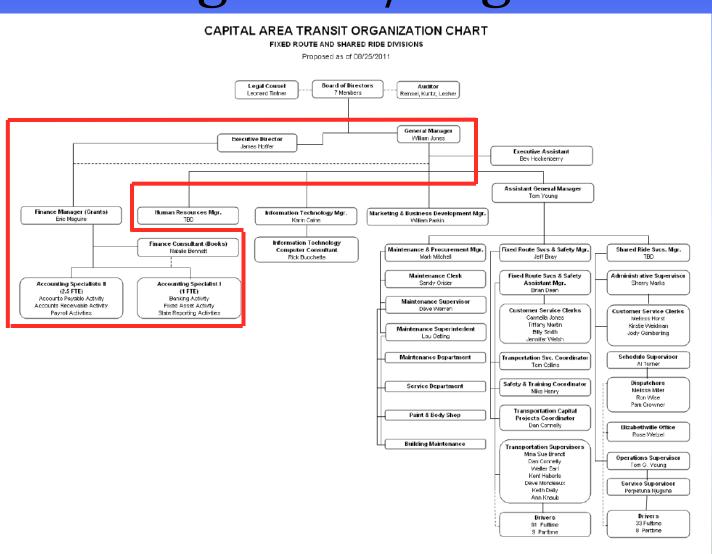




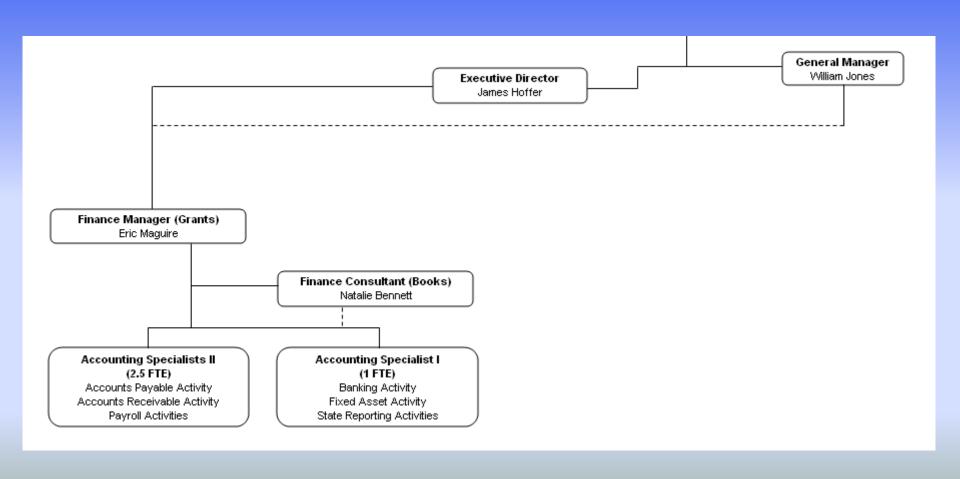














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- Single Contract Covering:
  - Fixed Route Drivers
  - Paratransit Drivers
  - Maintenance
  - Fixed Route Information Specialists
- Term July 1, 2010 Through June 30, 2013



Drivers	Current	2012-13
Contract Wage Increase	FY 2010-11 FY 2011-1 3.25% 3.25%	
Starting Wage (Training Wage)	FR \$7.25 / 70% of Max. SR \$7.25 / 80% of Max	FR \$7.25 / 70% of Max SR \$7.25 / 80% of Max
Top Wage	FR \$24.08 SR W/CDL \$14.80 SR WO/CDL \$13.46	FR \$24.80 SR W/CDL \$15.24 SR WO/CDL \$13.86
Average Wage	FR \$22.54 SR W/CDL \$13.48 SR WO/CDL \$11.49	



Job Classification	Full Time	Part Time
Drivers Fixed Route Shared Ride	91 33	9 8
Mechanics	19	0
Maintenance	11	1
FR Information Specialists	4	0



- Use of part-time employees
  - Fixed Route
    - Not to exceed 15 % of the number of Full-Time Operators
    - Not to exceed 25 hours per week
    - Cannot work if a full-time Operator is on lay-off
  - Shared Ride
    - Not to exceed 50% of the number of Full-Time Operators
- Percent Straight / Split Runs
  - Fixed Route
    - o 50% Straight / 50% Split
    - o If 24 or more straight runs operated, can go to 55% split runs
    - Current Bid = 27 Straight Runs, 38 Split Runs
  - Shared Ride
    - No Limit (Potential Issues)
- Overtime
  - Fixed Route
    - Regular Operators 8 Hours Per Day
    - Fixed Route Extra Board Operators 40 Hours Per Week
  - Shared Ride
    - 40 Hours Per Week
- Outsourcing
  - No Provision for FR or SR Service
  - Union Notification For Fleet Maintenance



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#### Healthcare

- Flex Choice PPO 52120, is a High-Deductible Plan I
- Includes the use of a Health Savings Account (HSA)
  - Paid 100% by the Authority at the annual funding rate of
  - A minimum of \$1,250.00 for single subscribers
  - A minimum of \$2,500.00 for all other subscriptions types
  - Employer will fulfill the funding to amounts mandated by the applicable IRS regulations.
- No Planned Changes For FY 2012-13



#### Healthcare

		Union	Non-Union
Basic Coverage	Current	Health America Flex Choice PPO	Same
	FY 2012-13	Same	Same
Employee Contributions	Current	Employee Only 0%, Family 15%, All Others 10%	Same
	FY 2012-13	Same	
Co-Payment	Current	Prescription Drug Generic \$10.00  - 30 day supply over the counter. Brand \$20.00  - 30 day supply over the counter. Generic \$20.00  - 90 day supply mail-in. Brand \$40.00  - 90 day supply mail-in.	Same
	FY 2012-13	Same	Same



#### Healthcare

#### **Insurance Cost Savings**

"CAT management have reported a 25% savings in employee insurance benefit costs due to an innovative set of programs intended to provide comparable coverage and a range of benefits.

The innovative approach to insurance has saved the agency approximately \$1.8 million from its inception in 2005 through CAT FY 2008.

The program was implemented with little to no resistance from employees or management staff."

Excerpt from Best Practices Portion of 2010 Act 44 Performance Review



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#### Pension

- No Changes Planned
- Disability & Retirement Allowance Plan 72% Funded (07/01/2009)
- Pension Plan 96% Funded (07/01/2009)

		Union	Non-Union
Employee Contributions	Current	4.523% of Annual Earnings or \$900, whichever is greater	Same
	FY 2012-13	Same	Same
Minimum Age to Qualify for	Current	55	Same
Retirement	FY 2012-13	Same	Same
Minimum Number of Years	Current	20	Same
to Qualify for Retirement	FY 2012-13	Same	Same
Minimum Number of Years	Current	10	Same
to be Vested	FY 2012-13	10	Same



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#### Fuel:

- Current Cost per Gallon
  - Member Central Pennsylvania Energy Consortium
  - Diesel \$3.2566 @ 540,000 gals July 2012
  - Supplier Petroleum Traders
  - Gas \$3.1905 @ 115,000 gals June 2012
  - Supplier ISObunkers
- Projected Cost per Gallon and Basis for Projection
  - Contract Renewal @ PPG Rate Set By Supplier
  - Anticipate PPG > \$3.00, < \$4.00</li>
  - Bulk Purchase Contract or Market
    - Benefit / Cost Decision



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### CAPITAL ARI

#### Fixed Route Fares:

- Last Fare Increase 10/01/2010
- Four Zones Consolidated Into Three
- 25 Ride Ticket Eliminated
- Advanced Fare Collection / SEPTA
- Anticipated Fare Increase 2012
- Anticipated Zone Restructure 2012
- Current SET Service (ADA Paratransit Fare)
  - 2 X Fixed Route Regular Fare (\$1.75)
  - Base = \$3.50

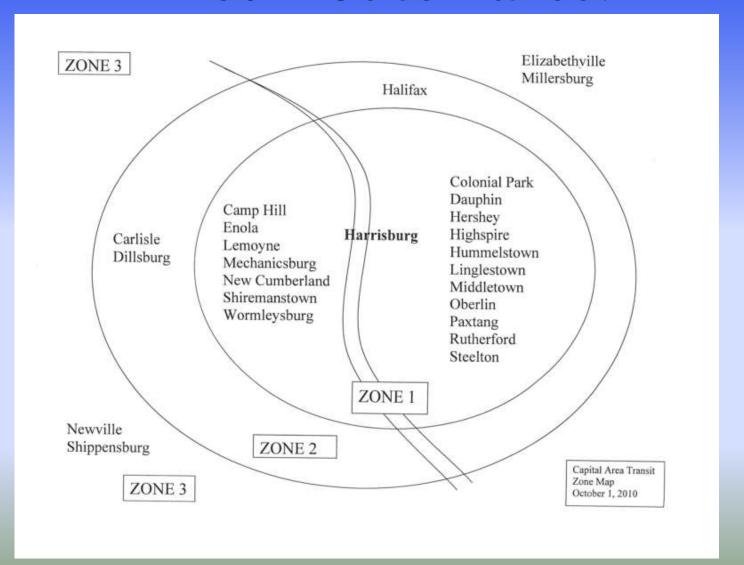


#### Fixed Route Fares:

Fare Type	Current Fare
Base Fare	\$1.75
Zone Fares	60¢
Transfer Fee	25¢
Monthly Pass (Zone 1)	\$49.00
Monthly Pass (Zone 2)	\$70.00
Monthly Pass (Zone 3)	\$87.00
11 Ride Ticket (Zone 1)	\$16.50
11 Ride Ticket (Zone 2)	\$22.00
11 Ride Ticket (Zone 3)	\$28.00
20 Ride Disability Ticket	\$17.50
Student (K-12) Fare	\$1.25
Market- Walnut Street-Loop	75¢
City Island	75¢



#### Fixed Route Fares:





#### **Shared Ride Fares:**

- Last Fare Increase 02/01/2011
- Anticipated Fare Increase 2012
- Anticipated Fare Amounts TBD
- Current SET Service (ADA Paratransit Fare)
  - 2 X Fixed Route Regular Fare (\$1.75)
  - Base = \$3.50

Trip Mileage	General Public Fare	Senior Citizen Fare	PwD Fare
0 to 3.9 Miles	\$15.00	\$2.25	\$3.50
4 to 6.9 Miles	\$20.00	\$3.00	\$3.60
7 to 10.9 Miles	\$25.00	\$3.75	\$4.00
11 to 14.9 Miles	\$30.00	\$4.50	\$4.50
15 to 18.9 Miles	\$35.00	\$5.25	\$5.25
19+ Miles	\$40.00	\$6.00	\$6.00



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# Other Major Factors Producing Cost Increases Beyond Inflation:

- Based on a Recent Audit, we discovered 80% of our Pizza-Discount coupons expired more than three years ago.
- CAT was compelled to hire a full time Counterfeit Screening Specialist (CSS)
  - Responsible for reading each one dollar bill, to ensure it says "In God We Trust"
  - Without this phrase, CAT considers the bill to be counterfeit
  - All "Non-In-God-We-Trust" bills are placed into the trash
- For some unknown reason we have to keep putting fuel (and other assorted fluids) into our Fixed Route buses and Paratransit vans
  - We have a team looking into what appears to be an Extreme Evaporation Issue (EEI) to determine the root cause of this puzzling and very costly phenomenon.
- In spite of a very successful pie & cookie pilot campaign, all of our employees continue to insist upon receiving actual money as compensation for employment.



# Other Major Factors Producing Cost Increases Beyond Inflation:

Fuel

- Workers Compensation
- Contract Renewal
- Employee Retention
  - Drivers at Top Wage
    - Fixed Route 81%
    - SR CDL 68%
    - a CD Non CDI 210/

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### Cost Savings Initiatives:

- Business Process Management Consultant
  - Agency Wide Culture Change
  - Continuous Process Improvement
    - Customer Centric
    - Efficient Use of Resources
    - Highest Quality Output
    - Challenge The: "Because we've always done it that way" Mindset
- Use of Hybrid Buses
  - Fuel Mileage Improvement of 25%
  - 11 Hybrids in Fleet

### Cost Savings Initiatives:

- In-Bus Video
  - Litigation Cost Reduction
  - Passenger Miles Data Collection
    - Part Time Checker Position Eliminated (\$8K)
- Advanced Fare Collection
  - Revenue Integrity Improvements
  - Automation Savings
  - Paper Fare Media Cost Reduction
  - Increased Ridership
- Organizational Structure / Salary Review



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### Shared Ride Statistics/Trends

Shared-Ride	FY 2010-11	FY 2011-12	FY 2012-13	FY 2013-14	FY 2014-15
Total Veh. Miles	986,484	1,071,813	1,082,531	1,057,619	1,104,290
Cost per Mile	\$4.66	\$4.47	\$4.51	\$4.55	\$4.59
Total Veh. Hours	98,012	97,055	97,016	96,977	96.939
Cost per Hour	\$46.94	\$49.36	\$50.31	\$51.28	\$52.32
Total Pass. Trips	196,651	200,547	203,422	206,340	209,299
Cost per Trip	\$23.40	\$23.89	\$23.99	\$24.10	\$24.23
Rev. per Trip	\$4.88	\$5.10	\$5.10	\$5.10	\$5.10
Trips per Hour	2.01	2.07	2.10	2.13	2.16

### Fixed Route Statistics/Trends:

Fixed Route	FY 2010-11	FY 2011-12	FY 2012-13	FY 2013-14	FY 2014-15
Rev. Veh. Miles	1,904,070	1,905,726	1,905,726	1,905,726	1,905,726
Rev. Veh. Hours	140,445	141,522	141,522	141,522	141,522
Passenger Trips	2,682,644	2,886,766	2,893,983	2,901,481	2,909,001
	ACT 4	4 PERFORMAN	CE MEASURES		
Pass. Trips/Hour	19.10	20.40	20.45	20.50	20.56
Op. Cost/Hour	\$102.38	\$102.20	\$100.82	\$103.12	\$105.27
Op. Rev./Hour	\$22.77	\$23.64	\$23.70	\$23.77	\$23.83
Op. Cost/Trip	\$5.36	\$5.01	\$4.93	\$5.03	\$5.12



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### Shared Ride Funding

	FY 2010-11	FY 2011-12	FY 2012-13	FY 2013-14	FY 2014-15
Operating Expense	(\$4,600,986)	(\$4,790,970)	(\$4,880,804)	(\$4,973,073)	(\$5,071,802)
Passenger Revenue	\$1,284,519	\$1,391,056	\$1,407,770	\$1,424,711	\$1,441,884
Lottery	\$605,774	\$657,258	\$660,544	\$663,847	\$667,166
MATP	\$1,531,755	\$1,651,530	\$1,659,788	\$1,668,087	\$1,676,427
Other	\$175,132	\$157,233	\$158,019	\$158,809	\$159,603
Balance	(\$1,003,806)	(\$933,893)	(\$994,683)	(\$1,057,619)	(\$1,126,722)



### Fixed Route Funding

	FY 2010-11	FY 2011-12	FY 2012-13	FY 2013-14	FY 2014-15
Total Operating Expenses	(\$14,370,449)	(\$14,463,814)	(\$14,274,047)	(\$14,604,690)	(\$14,900,813)
Total Operating Revenue	\$3,429,883	\$3,597,800	\$3,601,765	\$3,610,978	\$3,620,222
Total Operating Deficit	(\$10,940,566)	(\$10,866,014)	(\$10,672,282)	(\$10,993,712)	(\$11,280,591)
	SUBSIDIES				
Federal	\$3,089,238	\$3,464,996	\$3,349,161	\$3,378,461	\$3,404,283
State	\$6,899,238	\$6,369,512	\$6,419,545	\$6,417,000	\$6,417,000
Local	\$952,029	\$1,031,506	\$758,924	\$795,430	\$833,760
Total Funding	\$10,940,566	\$10,866,014	\$10,527,630	\$10,590,891	\$10,655,043



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### Other Information/Assumptions:

- AGENCY WIDE
  - Culture Change
  - Outdated & Manually Intensive Processes
    - Accounting Software
    - Scheduling Software
    - Shared Ride MDTs
    - Real Time Passenger Information System
    - Automatic Passenger Counters
    - Advanced Fare Collection



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### Capital Status Review

#### **AGENCY**

- Facility
  - Goes Unsaid
  - Estimated Replacement Cost \$50M
- Radio System
  - Exceeded Useful Life in 2008
  - Does Not Cover Expanded Service Area
- Shop Equipment
  - Approx. \$350,000 Beyond Useful Life
- Computer Workstations
  - 11 Exceeded Useful Life in 2011
  - 11 Will Exceed Useful Life in 2012



### **Capital Status Review**

#### FIXED ROUTE

- Fleet
  - 21 Vehicles Exceed Useful Life
  - 7 On Order Delivery anticipated this Month
  - 7 Additional Vehicles to be Ordered within next 2 Months
    - Delivery anticipated for FY 2012-13
  - 4 Additional Vehicles ordered & Funded in FY 2013-14
  - 3 Remaining Vehicles Orderd & Funded in FY 2014-15



#### **Capital Status Review**

#### SHARED RIDE

- Fleet
  - 15 Vehicles Exceed Useful Life
    - Funding available to replace 7
    - Anticipate Funding for 2 Vehicles within Next Month
  - FY 2012-13 Ten Vehicles Will Exceed Useful Life
    - Seeking Funding to Replace 6 Each
  - FY 2013-14 Five Vehicles Will Exceed Useful Life (total of 9)
    - CMAQ Funding Available for Replacement
  - FY 2014-15 Seven Vehicles Will Exceed Useful Life
    - CMAQ Funding Available for Replacement

## CAPITAL AR

### Capital Status Review

#### **SUMMARY**

- CMAQ Balance of \$493,479
  - FY 2013-14 = \$493,479
  - FY 2014-15 = \$1,288,989
- FY 2015-16 Equipment to Exceed Useful Life
  - Fixed Route Four 40' Transit Coaches
  - Shared Ride 23 Paratransit Vans
- Emphasis on Technology Acquisition & Deployment
  - FY 2012-13, FY 2013-14, FY 2014-15
- Anticipate Balance of Past Capital Program
  - End of January
  - Capital Plan Firmed up at That Time



# THANKYOU