



OHP Standard Reservation List



Training will Cover

- ⑩ OHP Standard Reservation List outreach and public awareness
- ⑩ The process for getting on the Standard Reservation List
- ⑩ Branch responsibilities for updating the Reservation List Web Site
- ⑩ The application process, including adding DOR to Web Site



OHP Standard Reservation List

- ⑩ In January of 2008 the OHP Standard Reservation List first opened
- ⑩ People were selected by a random process and received an application to apply for OHP-OPU
- ⑩ The Reservation List officially reopened November 1, 2009



OHP Standard Reservation List Overview

- ⑩ The reservation list is for persons who would otherwise be denied because OHP Standard is closed
- ⑩ A designated number of applications will be sent out periodically until OHP Standard reaches a limit determined by the Division of Medical Assistance Programs (DMAP)

Remember

Clients transitioning from other DHS medical programs may still be eligible for OHP Standard following our current policy



Non-citizens

The reservation list is for citizens and non-citizens, including those who may be eligible for Citizen/Alien-Waived Emergent Medical (CAWEM)

Public Outreach and Awareness

DHS began an outreach and awareness campaign throughout the state in November 2009 which included:

- ⑩ Posters
- ⑩ Press releases
- ⑩ OHP Web page
- ⑩ Flyers



Everyone Has the Right to Know About the Reservation List

Give applicants for medical benefits information about the OHP Standard Reservation List including:

- ⑩ The *OHP Standard reservation list request form* (OHP 3203)
- ⑩ Other options available for adding their name to the Reservation List

When People Ask About the Reservation List

- ⑩ The Reservation List is open
- ⑩ People interested in applying for OHP Standard need to add their name to the Reservation List
- ⑩ Confirmation letters will be mailed every Wednesday to people who are added to the Reservation List during the prior week

Who can request an OHP Standard reservation?

A person can request a reservation number for him/herself or the request may be made with the client's consent by:

- ⑩ Health practitioners
- ⑩ DMAP Outreach workers
- ⑩ Community advocates
- ⑩ Family members and friends



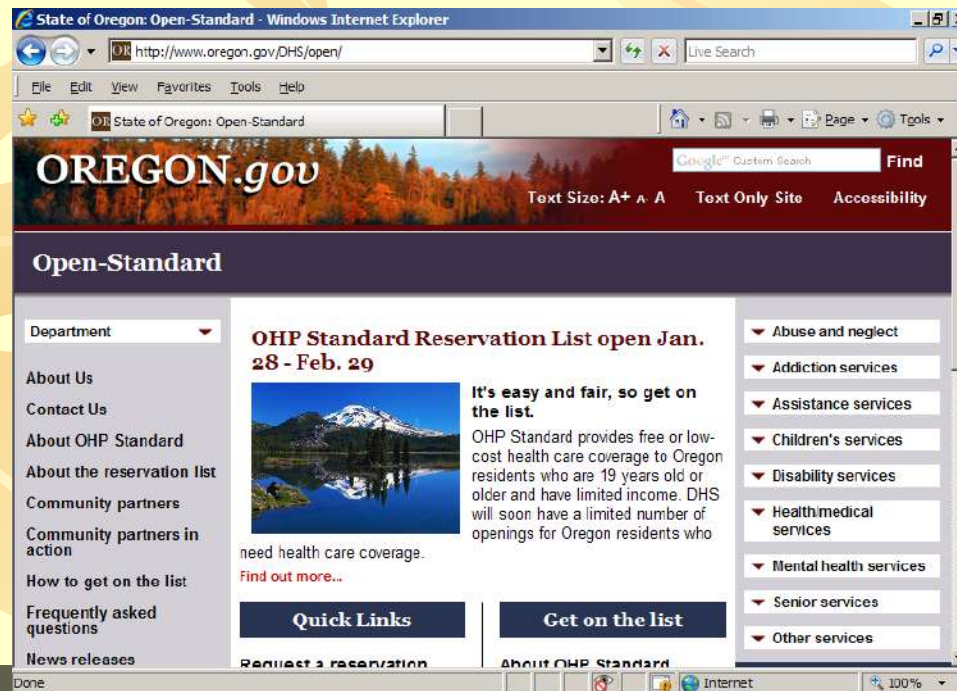
DHS/AAA Staff Cannot Request a Reservation for an Applicant

- ⑩ To ensure equality, DHS/AAA staff may not request an OHP Standard reservation for their clients
- ⑩ However, DHS/AAA staff should offer to assist a person with the process to complete their request
- ⑩ Closure and denial notices have been updated to include reservation list information

One Way a Person Gets on the List

- ⑩ Request electronically via the public OHP Standard Reservation List Web Site:

www.oregon.gov/DHS/open



Entering Reservation List Requests On the Public Web Site

- ⑩ Requests entered on the public Web Site will download automatically to the DHS Database
- ⑩ Using the Web Site on-line has advantages for requesters, including being able to add a request around the clock from any computer with access to the Web.

Other Ways a Person Can Get on the List

- ⑩ Call the Reservation List Phone Bank Monday through Friday from 7:00 AM to 6:00 PM
 - ⑩ 1-800-699-9075
 - ⑩ TTY 711
- ⑩ Complete an *OHP Standard reservation list request form* (OHP 3203) and submit by
 - ⑩ Mail to OHP Standard, PO Box 14520, Salem, OR 97309-5044
 - ⑩ Fax to 503-373-7866 or 503-378-6295
 - ⑩ Dropping it off at any DHS/AAA office

Information Required for the OHP Standard Reservation List

- ⑩ Full name
- ⑩ Date of birth
- ⑩ Mailing address
- ⑩ Phone number (voluntary)
- ⑩ SSN (voluntary)

Alternate Formats and Languages

Reservation List Materials can be requested in other formats such as Braille, audio tape, large print, computer disk, oral presentation, and in languages other than English



Optimal Phone Interpreters: 1-877-746-4674 16

Reminder About Sending the Reservation Request Form to 5503

Please do not send the paper OHP 3203 if you have already sent the information by another method, fax, scan, e-mail GroupWise address (Reservation, Standard)

The OHP Standard Reservation is Not an Application

Persons who add their name to the Reservation List need to know:

- ⑩ They have not applied for any medical benefits
- ⑩ They have not qualified for any kind of OHP coverage



If Requesters Ask When They'll Get an OHP Standard Application

- ⑩ Only those selected from the Reservation List will be mailed a 7210R
- ⑩ They may not need to submit the 7210R if they already have DHS program benefits
- ⑩ They must establish a DOR within 45 days from the date the 7210R is mailed
- ⑩ To establish a DOR, they can call or leave a note (or submit an application). DHS will determine if anyone on the application is eligible and will send approval/denial notices

Everyone Has the Right to Apply for Medical Benefits

- ⑩ Only OHP Standard is closed
- ⑩ Each medical program has different eligibility requirements
- ⑩ Applicants may qualify for another medical program

Expedited service? <input type="checkbox"/> Yes <input type="checkbox"/> No			
Alternate format? <input type="checkbox"/> Yes <input type="checkbox"/> No	Interpreter? <input type="checkbox"/> Yes <input type="checkbox"/> No	MA notice <input type="checkbox"/>	
What format? AT Braille CD LP OP	What language? _____		

Please ask if you need help filling out this form.

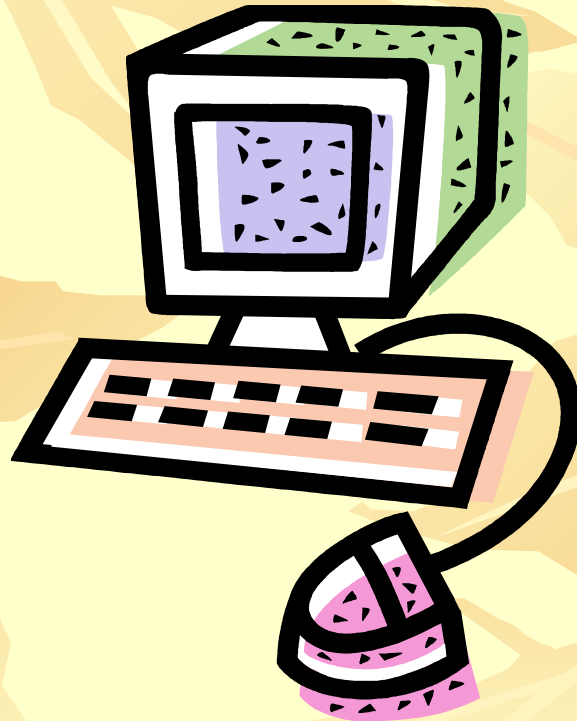
Tell us about you

Full name <i>(last, first, middle initial)</i>		Maiden <i>(or other names used)</i>	
_____-_____-_____-_____-_____-_____-_____-_____-_____-_____-	_____-_____-_____-_____-_____-_____-_____-_____-_____-_____-	_____-_____-_____-_____-_____-_____-_____-_____-_____-_____-	_____-_____-_____-_____-_____-_____-_____-_____-_____-_____-
Social Security number	Phone number	Message number	
Home address	City	State	ZIP code
_____-_____-_____-_____-_____-_____-_____-_____-_____-_____-	_____-_____-_____-_____-_____-_____-_____-_____-_____-_____-	_____-_____-_____-_____-_____-_____-_____-_____-_____-_____-	_____-_____-_____-_____-_____-_____-_____-_____-_____-_____-
Mailing address <i>(if different)</i>	City	State	ZIP code
_____-_____-_____-_____-_____-_____-_____-_____-_____-_____-	_____-_____-_____-_____-_____-_____-_____-_____-_____-_____-	_____-_____-_____-_____-_____-_____-_____-_____-_____-_____-	_____-_____-_____-_____-_____-_____-_____-_____-_____-_____-

1. I am applying for:

Child care Domestic violence help Food Medical Cash for families

The DHS OHP Standard Reservation List Web Site



The DHS OHP Standard Reservation List Web Site

- ⑩ The Web Site is where staff can search for reservation information and also see if the client has been selected
- ⑩ The Web Site allows us to edit reservations for address and other changes
- ⑩ The Web Site is used for the random selection process
- ⑩ The Web Site stores the DOR and gathers statistics about Reservation List outcomes

Random Selection

- ⑩ The number of reservations randomly selected will be predetermined by DMAP
- ⑩ People selected will receive a confirmation letter with a reservation number and the option to provide a third party contact (branches will need to add third party contacts or forward them to 5503)

Third Party Contacts

- ⑩ Third party contacts will be able to assist requesters with their application
- ⑩ Third party contacts will receive notification of 7210R and other requester mailings
- ⑩ **Third party contacts are not authorized representatives**

7210R Mailed

- ⑩ Persons selected from the reservation list will be mailed a 7210R
- ⑩ **The 7210R mailing does not establish a DOR**
- ⑩ The 7210R packet includes a return envelope to the **local office** if a companion case exists

Date of Request Overview

- ⑩ OHP 7210R recipients will have 45 days from the mailing date to establish their DOR
- ⑩ DOR is established when they return their application or contact a DHS/AAA branch stating they want medical
- ⑩ 7210R cover letter will explain the application and DOR process

DOR Time Frames

- ⑩ Applicants who have been mailed a selection letter will receive the 7210R, however they can submit a 415F, 7210, 7210W, or 539A
- ⑩ DOR is established by calling, leaving a note or submitting a 7210R or other application
- ⑩ If a DOR is not established within 45 days from the date the 7210R is mailed the reservation is no longer valid
- ⑩ The SPD/AAA/SSP office that receives the client's DOR is responsible for adding it to the Reservation Website

7210R Applicant Receiving DHS Benefits

A completed 7210R application is not required

Example: John and Sue are receiving SNAP benefits. Their reservation number was selected and they were mailed a 7210R. They can establish a DOR by contacting a branch office, and the worker can use the application on file to determine eligibility.

Application Process Overview

- ⑩ SPD/AAA offices will determine eligibility for clients age 60 and above.
- ⑩ If an SSP office receives an application for an individual age 60 and above, date stamp the application, update the Reservation Web Site and forward to the local SPD/AAA office

5503 Process Overview

- If a companion case exists, 5503 will forward the application to the local SSP office
- 5503 will forward applications for clients age 60 and above to the local SPD office
- 5503 will also update the Reservation Web Site and narrate before forwarding the application

Emergent Medical Need

- ⑩ Follow office procedure for emergent medical requests
- ⑩ Remember to update the Reservation List Web Site



Replacing a Lost 7210R

- ⑩ Look up the person in the OHP Standard Reservation List Web Site
- ⑩ Write the reservation # on a new application (415F, 7210, 7210R or 539A)
- ⑩ Give the requester the date stamped application to establish their DOR and remind them to return it within 45 days
- ⑩ Update the Web Site with the DOR if the DOR has not been updated
- ⑩ Narrate in TRACS or ACCESS



More Reservation List Information to Come . . .



How to Find a Reservation

OHP Standard Reservation List



Home Reservations ▼ Reports My Profile

Trey Terse [Logout](#)

Enter search criteria:

Reservation Number:

First Name:

Last Name:

Date of Birth: (mm/dd/yyyy)

Prime number:

Worker RACF Id:

SSN: No Dashes

Note: Enter dates and social security numbers as shown.

Search

Clear

Identifying Current Reservations

Home Reservations ▾ Reports My Profile

Trev Tere Logout

Back to Previous Screen

Notice which round the Reservation is in. Clients with Reservations from the first round are not included in the random selection and are not updated. Ignore round 1 Reservations. (They will be removed later).

*- indicates Deactivated Reservation

Reservation Number		Round	Last name	First name	Date of Birth	Prime
00028		2	SHIM	GRAY	07/22/1966	UZUZUZUZ
00029	*	1	SHIM	JIM	08/22/1968	VVVVVVV
00039		2	SHIM	JOAN	09/26/1969	STSTSTST
00049		1	SHIM	TIM	03/11/1963	
00054		2	SHIM	CARYL	07/10/1967	DJDJDJD
00057		2	SHIM	YETTY	01/05/1965	

Checking Selections from the Reservation List

Information for Reservation Number 00028.

Active Reservation

Gray Shim	Person 2	Person 3	Reservationwide Info
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Reservation Info	Reservation Information
Third Party Contact	Requested by: Reservation Added: 9/01/2009 by HW00000 Activate Flag: Active Reservation Deactivated Reason: <input type="text"/> Deactivated: Reactivated: Confirmation Post Card: 9/01/2009 Random Selection Date: 9/21/2009 7210r Mail Date: Last Change Date: 9/21/2009 by HW00000 How did you hear about the OHP Reservation List? <input type="text"/>

Click Reservationwide Info to see the Random Selection Date.

Note the Random Selection Date if there is one.

Updating the Reservation Web Site

⑩ Each DHS/AAA office is responsible for updating some items on the Web Site

⑩ Staff will need to update the requester's information:

- Race
- Ethnicity
- How the client heard about the Oregon Standard Reservation List (OSRL)
- Language
- Changes to 3rd Party Contact
- Adding an adult to an existing reservation

Local Office Action: Updating the Standard Reservation List Web Site

Staff will need to update the application processing information:

- ⑩ DOR
- ⑩ Why the application was pended or denied or
- ⑩ What program was approved
- ⑩ Address change
- ⑩ Transfer of application information must be completed (branch, worker id, etc)
- ⑩ Worker ID
- ⑩ Branch

Example of Local Office Action: Requester Address Change

If a reservation list requester reports an address change, the worker or support staff are responsible to update the address:

- ⑩ Access the Reservation List Web Site and update the information



Local Office Action: Screen Print for Address Change

Information for Reservation Number 90028.

Active Reservation

Gray Shim	Person 2	Person 3	Reservationwide Info
Person Info	Person Information		
Application Info	Prime: UUU1000D		
	Last Name: SHIM		
	First Name: GRAY		
	Middle Name: M		
	Title:		
	Date of Birth: 02/27/1956		(mm/dd/yyyy)
	SSN: 555445555		Do not enter dashes
	Gender:		▼
	Race		▼
	Ethnicity		▼
	Address:	007 R ST	
	City:	SPRING	
	State:	Oregon	▼
	Zip Code:	97777	
	FIPS:		
	Language:		▼
	Alternative Format:	None	▼
	Contact Number:	5417417777	
	Email Address:		
	Round 1 Reservation:	77777	

Another Example of a Local Office

Action: Screen Print for Race and Ethnicity

Information for Reservation Number 90028.

Active Reservation

Gray Shim	Person 2	Person 3	Reservationwide Info
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Person Info	Person Information
-------------	--------------------

Application Info	Prime: UUU1000D
	Last Name: SHIM
	First Name: GRAY
	Middle Name: M
	Title:
	Date of Birth: 02/27/1956
	SSN: 555445555
	Gender: <input type="text"/>
	Race <input type="text"/>
	Ethnicity <input type="text"/>
	Address: 007 R ST
	City: SPRING
	State: Oregon
	Zip Code: 97777
	FIPS:
	Language: <input type="text"/>
	Alternative Format: None
	Contact Number: 5417417777
	Email Address:
	Round 1 Reservation: 77777

Race	<input type="text"/>
------	----------------------

- White
- Asian
- Black
- Native American or Alaskan Indian
- Native Hawaiian or Pacific Islander
- Unknown/Do not want to declare

Ethnicity	<input type="text"/>
-----------	----------------------

- Yes, of Hispanic Origin
- No, not of Hispanic Origin
- Undeclared or Unknown

Adding a Person to the Reservation

⑩ Only 5503 can add new Reservations

⑩ Local DHS/AAA offices can add adults to existing Reservations

Example: Jane S reports she married John Doe

⑩ Check the Reservation Web Site. If Jane S has a Reservation, add John Doe to her reservation

Example for Adding a Person

Information for Reservation Number 90028.

Active Reservation

Gray Shim	Person 2	Person 3	Reservationwide Info
-----------	----------	----------	----------------------

Person Info	Person Information
Application Info	

Prime:	UUUDDDDD	
Last Name:	SHIM	
First Name:	GRAY	
Middle Name:	M	
Title:		
Date of Birth:	02/27/1956	(mm/dd/yyyy)
SSN:	555445555	Do not enter dashes
Gender:		▼
Race		▼
Ethnicity		▼
Address:	007 R ST	
City:	SPRING	
State:	Oregon	▼
Zip Code:	97777	
FIPS:		
Language:		▼
Alternative Format:	None	▼
Contact Number:	5417417777	
Email Address:		
Round 1 Reservation:	77777	

To add a person to a reservation click on the Person 2 tab and complete the requested information.

Local Office Action

- ⑩ Check the Web Site and if the DOR is not updated, enter it
- ⑩ Add the worker ID and the branch number
- ⑩ Update the pending, approved, or denied reason
- ⑩ Narrate on TRACS or ACCESS

Gray Shim | Person 2 | Person 3 | Reservationwide Info

Person Info
Application Info

Application Information

2 Branch:
Worker ID:
1 Date of Request:
App Transferred to Branch:
Last Change Date:

Application Status
Approved
Denied
Pending

3 Status

4 Pend Reason(s)
Last Change Date:
 Proof of Income
 Premium(s)
 Basic Needs (if questionable)
 HNA verification
 Signature(s)
 Financial Aid Letter
 415H form
 Application
 Other

4 Denied Reason(s)
Last Change Date:
 Over Income
 Doc Deadline - over 45 days
 Concurrent Program
 Over Resources
 TPL
 Other
 Resident of Public Institution

4 Medical Program(s)
Last Change Date:
 OPU
 BCP
 EXT
 MAA
 MAF
 OPP
 OSIPM
 QMB
 QMB-SMB
 QMB-SMF
 CWM
 Other

How will ADA accommodations be provided?

Accommodations may be made for persons with a documented disability who:

- ⑩ Did not get their name on the reservation list
- ⑩ Did not establish a DOR within 45 days
- ⑩ Did not complete an application within 45 days of their DOR

Contact an **SSP medical policy analyst** who will determine if a person qualifies for an ADA accommodation



The 7210R Can be Used for Non-Standard Applicants

Workers can use the 7210R to review eligibility for the whole family



Who May Share the Same Reservation Number?

- ⑩ Adults in the OHP filing group when the reservation was added **or** when the application is submitted
- ⑩ Adults in the OHP filing group who *leave* the household after the reservation was added
- ⑩ Adults in the OHP filing group who *enter* the household after the reservation was added
- ⑩ Children in the OHP filing group who have become adults (turned 19) since the reservation was added

Processing the 7210R (or other application) For New Applicants on an Open Medical Case

- ⑩ Determine eligibility for everyone on the case
- ⑩ If eligible for any medical program, recertify the entire case and begin the applicant's medical coverage on the new DOR
- ⑩ If the applicant is not eligible, send a denial notice stating specifically why **and** a 462A/462C/462S notice. Allow the rest of the family to continue their certification period.

Using the Same Reservation List Number for Two Different CM Cases

The reservation number applies to anyone in the filing group at the time the reservation was made and any new additions to the filing group

Let's look at some examples:

Example #1

Bob and Nancy who are married are assigned a reservation number. Bob moves out and informs the Reservation List Phone Bank of his new address.

Bob and Nancy will each be mailed a 7210R if selected.

Example #2

Rita requests medical. She has an 18-year old son, Barney, who lives with her. By the time Rita is selected and turns in her 7210R, Barney has turned 19.

Rita and Barney can use the same reservation number.

Note: Barney will need to complete a new application as an adult.

Floating Budget Month

Remember...

Float the budget month to any month within 45 days of the date of request if needed.

Example:

Cecily turns in her OHP 7210R which has a date of request of November 7.

If Cecily is not eligible with a budget month of November, the worker can float the budget month to December.

CM Coding

When a reservation list application is received:

- ⑩ If no current CM system case exists, create a case
- ⑩ Enter the reservation number on every OHP Standard applicant

Example:

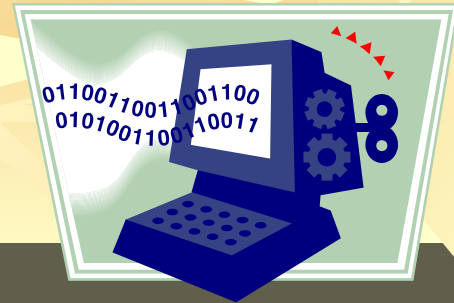
```
C/D OPU _____ Action N Re  
N/R LST C _____ 235648 N/R STD 04/2010
```

This coding tells the system to recognize that this is a reservation list applicant. The LST allows the worker to open OPU medical benefits, but is coded on all cases.

LST Coding for Denied Cases

Remember . . .

- ⑩ The LST N/R code must be put on each Reservation List requester, whether approved or denied
- ⑩ Send the appropriate denial notice
- ⑩ Send the correct 462A/462C/462S notice



Reservation List Applicants Eligible for Other Programs

⑩ Code LST N/R with their reservation number on applicants found eligible for other medical programs (MAA, MAF, OSIPM, etc.)

C/D	<u>MAA</u>	_____	_____	_____	_____	_____	_____	_____	Action	<u>N</u>	Re
N/R	<u>LST</u>	<u>C</u>	_____	_____	<u>235648</u>	_____	_____	_____	N/R	<u>MAA</u>	<u>10/10</u>

Note: Update the Reservation List with the program approved

Don't Forget to Update the Standard Reservation List Web Site!

Please use the Reservation List Web Site to update the following application statuses:

- ⑩ Pend Reason(s)
- ⑩ Denial Reason(s) and/or
- ⑩ Medical program(s) approved

Scenario A

Rogue was randomly selected at the beginning of February and established his DOR when he turned in his 7210R on March 16

The worker processed the medical application and found Rogue eligible for OPU and his children eligible to be recertified for OPC

What steps will the worker take on this case?

Scenario A Answer

- ⑩ The worker uses a compute (COMP) action to recertify the children for April
- ⑩ Rogue's medical start date is March 16
- ⑩ The worker adds an LST N/R item to Rogue as well as an STD date
- ⑩ Go to the OHP Reservation List Web Site and complete the required information

Scenario B

Trisha came to the office with her 7210R to be processed as soon as possible as she is diabetic and needs her insulin. The worker processed the application locally and discovered in the narrative that Trisha had been referred for OSIPM-Presumptive eligibility determination. The worker found Trisha eligible for OPU.

What action does the worker take?

Scenario B Answer

- ⑩ Open OPU for Trisha adding the LST N/R and STD end date
- ⑩ Follow local office procedure for presumptive referral
- ⑩ Update the OHP Reservation List Web Site



Scenario C

Leticia and her new husband Brian, an ineligible non-citizen, submit a 7210R creating a DOR
March 24

Brian is not on the Reservation List because he was not in the household when Leticia added her name

- ⑩ Can both Brian and Leticia be considered for OPU?
- ⑩ What steps does the worker take?

Scenario C Answer

- ⑩ Start Leticia on OPU and Brian on OPU CWM as of March 24
- ⑩ Add the LST N/R and STD date to both Brian and Leticia using the same reservation number
- ⑩ Update the OHP Reservation List Web Site

Brian was not on the Reservation List. He is part of Leticia's OHP filing group and can be considered for OPU CWM.

Scenario D



Clarence turns in an application to recertify benefits for his two children and asks for medical for himself

What steps does the worker take?

Scenario D

- ⑩ Check the Reservation List Web Site to see if Clarence is listed and has been mailed a 7210R within the last 45 days
- ⑩ Process the application for the children and Clarence (if he has been selected)
- ⑩ Use the earliest DOR established after he was selected from the reservation list
- ⑩ Explain the DOR decision used in the narrative

Scenario D

Part II



What if Clarence's 7210R mail date was 50 days old?

Clarence has not indicated a disability and does not qualify for an ADA accommodation

Since his DOR is after the 45 day period, his reservation is voided for OHP Standard

Don't forget to review for other medical program eligibility and narrate

Contacts

⑩ SSP Medical Policy Analysts

⑩ SSP-policy,medical in GroupWise

⑩ Joyce Clarkson 503-945-6106

⑩ Michelle Mack 503-947-5129

⑩ Carol Berg 503-945-6072

⑩ Christy Garland 503-945-6119

⑩ Vonda Daniels 503-945-6088

⑩ Julie Cherney 503-947-2316

⑩ SPD Policy Analyst

⑩ Dale Marande 503-945-6476

⑩ Reservation List Coding Contact

⑩ Alma Estrada 503-947-5304

⑩ Password Reset

⑩ Service Desk 503-945-5623

Contacts

⑩ CAF SSP Medical Trainers

⑩Annette Aylett 503-373-7893

⑩Heidi Wormwood503-373-7885

⑩Terry Kester 503-373-7882

⑩Betty Silva503-373-1754

⑩LaDonna Lofland503-373-7669

⑩Glenda Short503-373-7818

⑩Christine Shaw503-373-7673

⑩Trevor Baker503-373-7402

⑩Eric Poynter503-378-2470

⑩Justin Faulkner503-378-2154

OHP Standard Reservation List

Glossary

- ⑩ **AAA:** Area Agency on Aging
- ⑩ **ACCESS:** Main Web Site used by SPD to update medical information in the CM system, produce reports, track services for clients receiving in-home or facility care and maintain narratives.
- ⑩ **ADA:** Americans with Disabilities Act. Requires that state and local governments give people with disabilities meaningful opportunity to benefit from all of their programs, services and activities.
- ⑩ **CAF:** Children, Adults and Families. The program area at Central Office in Salem which includes child welfare (former SCF) and self-sufficiency (former AFS) disciplines.
- ⑩ **CAWEM:** Citizen/Alien-Waived Emergent Medical. The CAWEM Medicaid benefit package covers emergent medical needs for clients who are not eligible for other medical programs solely because they do not meet citizenship and/or alien status requirements.
- ⑩ **CM:** Client Maintenance computer system. Medical cases are entered in the CM Client Maintenance System of the DHS mainframe computer.
- ⑩ **CSU:** Client Services Unit. CSU provides general information about OHP medical and dental benefits and can coach clients on how to resolve problems involving access or quality of medical benefits. CSU is part of DMAP (Division of Medical Assistance Programs).
- ⑩ **DHS:** Department of Human Services
- ⑩ **DMAP:** Division of Medical Assistance Programs

Glossary continued

- ⑩ **ERDC:** Employment Related Day Care. Helps low-income families pay the cost of child care.
- ⑩ **MAA:** Medical Assistance Assumed. The Medical Assistance Assumed program provides medical assistance to families who are eligible for the Pre-TANF program or ongoing TANF benefits.
- ⑩ **MAF:** Medical Assistance to Families. The Medical Assistance to Families program provides medical assistance to people who are ineligible for MAA but are eligible for Medicaid using ADC program standards and methodologies that were in effect as of July 16, 1996.
- ⑩ **OHP-OPU:** Oregon Health Plan - Adults. Medical coverage for non-pregnant adults age 19 and above, who qualify under the 100 percent income standard.
- ⑩ **OSIPM:** Oregon Supplemental Income Program Medical. Medical coverage for elderly and disabled individuals. When used alone, OSIPM refers to all OSIP-related medical programs.
- ⑩ **SNAP:** (formerly Food Stamps) Helps low-income households maintain proper nutrition by giving them the means to purchase food.
- ⑩ **SPD:** Seniors and People with Disabilities
- ⑩ **SSP:** Self Sufficiency Program
- ⑩ **TANF:** Temporary Assistance to Needy Families. This is a program which provides cash benefits to one and two-parent when children in those families are deprived of parental support because of continued absence, death, incapacity, or unemployment.
- ⑩ **TRACS:** Computer program used by SSP staff to enter narratives regarding clients redeterminations, changes, phone calls, etc.