



Reflections on the EQB: Opportunities for Deepening Public Engagement



Reflection Questions

- How does EQB add value to environmental work in Minnesota?
- What are the greatest opportunities for EQB in the coming 4 years?
- What are some concrete ways EQB can work to deepen partnerships and collaboration across sectors?

Understanding and Evaluating Civic Engagement

The Improve Group

MN Department of Human Rights

Project Goal

Develop an evaluation framework and list of metrics state agencies can use to evaluate their civic engagement

Project Design

- Piloting different evaluation approaches with 3 state agencies: Olmstead Implementation Office, MN Department of Transportation, and Environmental Quality Review Board
- Working with advisory groups to design and test tools/approaches
- Literature review
- Use learnings from the 3 pilot projects and literature review to develop an overall framework for the state

EQB evaluation purpose

BACKGROUND

- •EQB's resources and role are influenced by governor
- •Undergoing strategic planning process to define role in current reality
- •This evaluation ties into the strategic plan

BROAD EVALUATION GOALS

- •Better understand how stakeholders perceive EQB
- •Gather insights on how EQB can better engage stakeholders

Overall findings

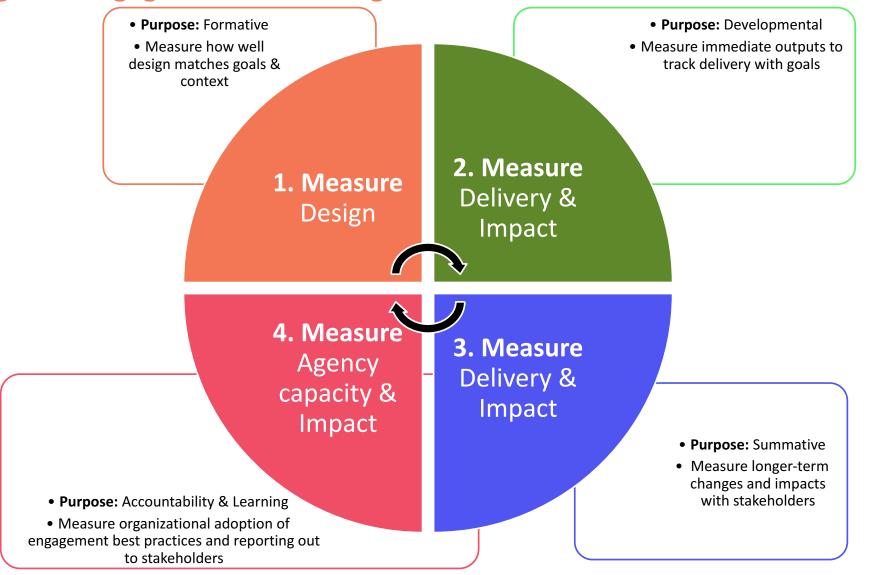


A Guide to Evaluate Civic Engagement December 2018



https://mn.gov/mdhr/assets/rFinal_2018CivicEngagementUserGuide_t-opt_1.18.19_tcm1061-361141.pdf





Evaluating civic engagement: a working framework

The **Improve** Group

EQB process and findings

Main evaluation questions

- 1. What can we do to make the board meeting platform engage a wider range of participants and more diverse perspectives?
- 2. How do we best message the value/benefits of engaging in the EQB meetings platform?
- 3. What can be done to use the board meeting platform to create more meaningful dialogue between state leadership and residents?
- 4. What unique engagement opportunities could the EQB create in relation to other state agency platforms?
- 5. What are the ways that we can best leverage the EQB board meetings and activities to build momentum around an issue and/or create feedback loops with stakeholders?

EQB process and findings

Process

- 1. Literature review
- 2. Interviews with 12 key stakeholders
- 3. Key stakeholder focus group



EQB process and findings

Findings for building civic engagement

- 1. Prioritize open-ended and proactive relationship building
- 2. Engage using unconventional strategies
- 3. Expand strategic alignment with community networks
- 4. Leverage EQB's role as interagency convener
- 5. Focus on clear communication around engagement process and events
- 6. Be visionary and forward-looking

Final thoughts

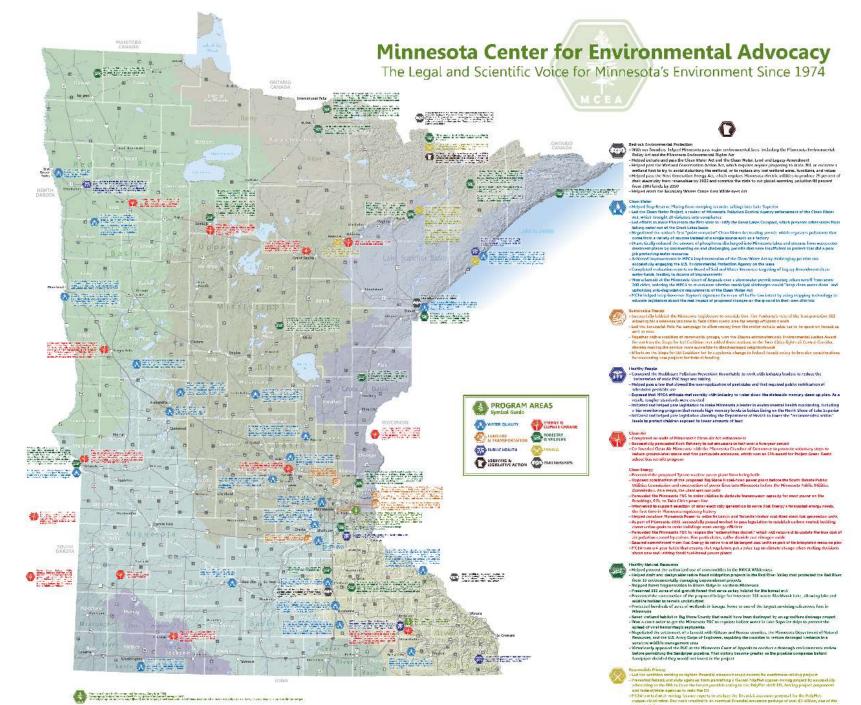
This is just the start and it's exciting

- 1. Unique opportunity and momentum to do innovative civic engagement work
- 2. Civic engagement always needs to be refined continue to look for new ways
- 3. Lots of appetite in the public to engage with EQB issues
- 4. Interagency work will be critical and open doors for wider public engagement



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> Photo Credit: Shawn Poynter











Plans for 2019 and beyond

- Strengthening partnerships and enhancing public engagement
 - Stakeholder analysis
 - Partnership meetings
 - Meetings hosted by citizen members in their district
 - Public engagement continuous improvement



Thank You!

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