During the month of April, we continued to make changes to the City of Safford website, phone system and other areas for information on COVID-19 as well as resources citizens can access quickly/easily. It was determined that the website needed to have more COVID information relating to local businesses. Matt reworked the website and created four graphic links to separate out info for local and federal government information on how to apply for assistance through the federal government. These changes helped to group the information logically. Matt created a separate page to serve as nexus/hub for information regarding Covid-19. He was able to utilize JScript plugins to create and provide displays to link the CDC information to our website to display on the page. All available information from the CDC on the COVID-19 situation, including reported cases and best practices to avoid contact, contraction, and spread of COVID-19 was provided on the website. Matt created a custom menu and made homepage adjustments to respond to critique from potential user base. He also created direct linkage to recommended info hubs from the designed nexus which included local, state and federal level information. We will continue to update links with more information from both local, county, state, and federal sources. Changes to the website will increase as we move forward in providing information to our citizens.

Justin created a form in Laserfiche for business to sign up for gift cards through the program offered by the city and downtown association. The form asked businesses about what kind of business they were and how many gift cards they would like to sign up for up to 300.

The Gila Valley Consolidated Court requested two more security cameras for inside some of their rooms. We met with them to see what areas they wanted to have view of and determined what equipment they would need. One camera was installed in the lobby to view the patrons of the court and the second was installed in the court room.

Upgraded Laserfiche forms to version 10.4. This new version of Laserfiche will allow us to get alerts if a form submission gets stuck at a step in the configured workflow it is designed to go through. In the past occasionally a form would hang up in the system for some reason. We would not be aware of this until a person that submitted a form or a person who was waiting for a workflow would let us know it didn't work. With the new version we can be more proactive in fixing issues preventing some forms from not completing its workflow.

In GIS Cade has been working with ESRI support to fix an issue with downloading maps outside our network. It has something to do with DNS. When we are on our network, we can download the map but for those who are outside the network they have issues. Morgan has also expressed issues when accessing portal from outside the network. They may be related. Cade made some changes to survey 123 per Morgan's help Ticket. Cleaned up ArcGIS online by removing users no longer with City. Finished updating the Water Maps in Portal for Morgan.