



Department of Motor Vehicles

NRS 481

DEPARTMENT OVERVIEW



DMV Statistics

- **1173.5 Authorized Positions (FY15)**
- **18 Offices Statewide**
- **8 Divisions**
- **8 Counties as Agents**

Department Goals

- **Deliver progressive and responsive service to our customers.**
- **Provide continuous, innovative and secure technology services to internal and external customers.**
- **Provide timely and accurate revenue collections and distributions which fund Nevada's services and infrastructure.**
- **Recruit, train and maintain a ready and capable workforce.**
- **Regulate businesses, protect the public against fraud and unfair business practices, and ensure compliance with environmental mandates.**
- **Provide critical support services for the administration of the Department.**

Department Divisions

Director's Office

- Establishes Department Policies
- Directs and Controls Operations
- Handles Media Inquiries, Personnel Issues & Internal Controls
- Reviews Operations
- Administrative Hearings
- Employee Development and Training



Troy Dillard
Director



Rhonda Bavaro
Deputy Director

Department Divisions

Administrative Services

- **Budget**
- **Accounts Payable**
- **Revenue**
- **Debt Collections**
- **Inventory Control**
- **Telecommunications**
- **Contract Management**
- **Payroll**
- **Travel**
- **Purchasing**
- **Warehousing**
- **Mail Services**
- **Facility Management**



*Amy McKinney
Administrator*

Department Divisions

Management Services and Programs

- **Department and Division Policies, Procedures, Legislation and Regulations**
- **Project Management Oversight and Implementation**
- **Research and Development**



*Terri Albertson
Administrator*

Department Divisions

Motor Vehicle Information Technology

- **Application Design and Programming**
- **System Design and Maintenance**
- **Network and System Support**
- **Application and Computer Help Desks**



*Mark Froese
Administrator*

Department Divisions

Motor Carrier

- **Fuel Tax Collection and Distribution**
- **Intrastate Motor Carriers – Registration**
- **International Fuel Tax Agreement (IFTA) – Compliance**
- **International Registration Plan (IRP) – Interstate Registration**
- **Fuel/Registration Audits**
- **MCD Revenue Collections**



Wayne Seidel
Administrator

Department Divisions

Central Services

- **Call Center**
- **Driver's License Review**
- **Web and Mail Renewals**
- **Title Production and Research**
- **Document Imaging and Data Integrity**

Self Funded Programs

- **Records Sales**
- **Insurance Verification**
- **License Plate Production**
- **OHV Registration and Title Processing**



Sean McDonald
Administrator



Department Divisions

Compliance Enforcement

- **Automotive Business Licensing and Regulation**
- **DUI, Traffic Safety and Professional Drive Schools Licensing and Regulation**
- **Fraud Detection, Prevention and Investigation**

Self Funded Program

- **Vehicle Emissions Program**



*Donnie Perry
Administrator*

Department Divisions

Field Services

- **Training and Licensing of Drivers**
- **Registering and Titling of Vehicles**
- **Voter Registration**
- **Verification of Identity**
- **Customer Service**



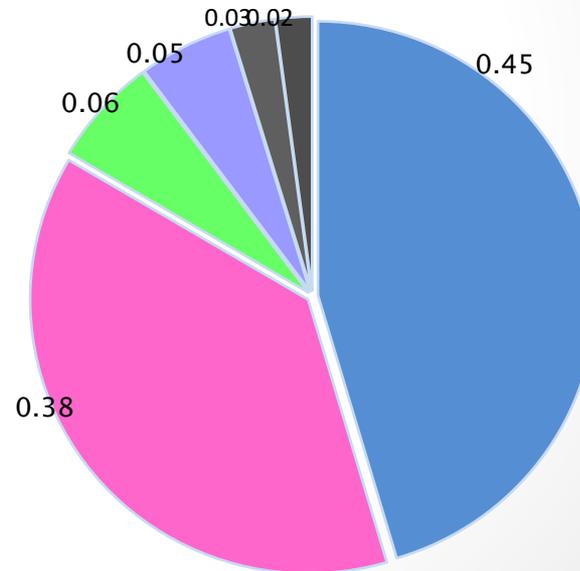
*Nancy Wojcik
Administrator*

Department's Funding Structure

- **The Department is funded through Highway Fund Appropriations, fees collected that are distributed directly to our budget accounts, transfers from other internal budget accounts, costs allocations and reimbursements.**
- **Additionally, the Department receives a General Fund Appropriation each fiscal year for the costs associated with the Motor Voter Program. This funding source equates to less than .01% of our overall funding.**
- **The Department collects in excess of \$1 billion in revenue each fiscal year. The Department's Highway Fund Appropriations must stay under 22% of the funds collected and distributed to the Highway Fund, excluding fuel tax revenue. The following chart illustrates how these funds were distributed in FY14.**

Revenue Distribution

<u>Distributed to</u>	<u>Total FY14</u>
Counties and School Districts - BGST & SGST	\$ 517,467,348
Highway Fund	\$ 433,558,792
DMV	\$ 72,208,167
General Fund - GST	\$ 62,267,317
General Fund - Sales Tax	\$ 29,494,283
Other	\$ 24,012,190
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	\$1,139,008,097



Self-Service Kiosks

45 Kiosks Statewide

- **18 Located in 12 DMV Offices**
- **27 Located in Partner Locations (Grocery and Convenience stores, Universities and AAA offices)**
- **Transaction Types: Vehicle Registration Renewal, Driver's License and Identification Card Renewals and Duplicates, Driver History Records & Nevada LIVE Reinstatements.**
- **Kiosk Transactions Fee Based as of March 2012**
- **577,771 Transactions in FY14 (More Than 3.8 Million Since 2005)**



Web Portal



STATE OF NEVADA
DEPARTMENT OF MOTOR VEHICLES

- **Change Your Address**
- **Receive Email Renewal Notifications**
- **Renew Your Vehicle Registration**
- **Renew Your Driver's License or Identification Card**
- **Obtain Your Driver History Record**
- **338,373 Portal Accounts**
- **595,261 Transactions since launched**

*** Safe * Secure * Convenient ***



Veteran's Exemptions

- **Electronic Verification and Processing of Veteran's Exemptions Allows Veterans to Renew Their Vehicle Registrations on the Internet and at Kiosks**
- **Available in all counties since February 2013.**
 - **Exception: Clark County**



Off-Highway Vehicles

- **OHV Commission is responsible for the program**
- **DMV is responsible for:**
 - **The registration and titling of OHV Vehicles.**
 - **The licensing and regulation of OHV dealers.**
- **72 OHV dealers are licensed**
- **38,000 active OHV registrations**
- **Program estimates were 280,000 OHV registrations**
- **DMV receives 15% and OHV Commission receives 85% of original and renewal registration revenue.**
- **BDR submitted for a new funding proposal for 2015 legislation.**

Specialty License Plates

- **Applications are recommended by the Commission on Special License Plates to be approved by the Department.**
- **Must be an established non-profit organization registered with the Secretary of State.**
- **The plate must generate financial support for services to the community relating to public health, education or general welfare.**
- **Effective July 1, 2013 (AB189) the second tier for specialty plates became effective. Second tier requires a \$20,000 bond and maintain 3,000 active registrations. First tier specialty plates must submit a \$5,000 bond and maintain 1,000 active registrations or plate will be discontinued.**

Hot Topics

System Modernization

CURRENT INFORMATION TECHNOLOGY SYSTEM

- **Common Business Oriented Language (COBOL) mainframe application**
- **Current system is 15+ years and at capacity to make changes**
- **Unable to meet growing demand of a technology-savvy public**
- **The system currently lacks the integrated/automated systems needed to track and distribute the \$1.1 billion in fuel tax revenue.**
- **Slow speed-to-market response to Federal and Legislative mandates.**

Hot Topics

System Modernization (Cont.)

NEW PROPOSED SYSTEM

To modernize the current information technology platform.

- **Creates a integrated application comprising of business functionalities which includes an integrated finance system, inventory control system, correspondence management capability, customer relationship management functionality, business analytics, and a case management system.**
- **Outcome will deploy an up-to-date technology platform that's easy to configure and maintain, automated tools to test, monitor, troubleshoot and manage the system in a real-time environment.**
- **Enhance information security, disaster recovery and fail-over capability.**

Hot Topics

Modernization of the Motor Voter Program

- **Allow customers to register to vote or change their voter information using a touch screen interactive system at each Field Services window. Capture all required voter questions/answers, rules, and the applicants electronic signature through the touch screen system.**
- **Recorded voter data would be printed and mailed to the County Clerk/Registrar office, reducing the paper application process.**
- **DMV's future goal is to electronically transmit the voter data directly to the SoS and eliminate mailing voter data to the counties.**

Contact Us

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Questions?

