

How to reset your Aeries Student or Parent Portal Account password

- Go to the Aeries Parent/Student Portal login, add your email and click on "Forgot Password?"
- If you are unsure of the email you used, please reach out to your school site to confirm.

Chino Valley Unified School District

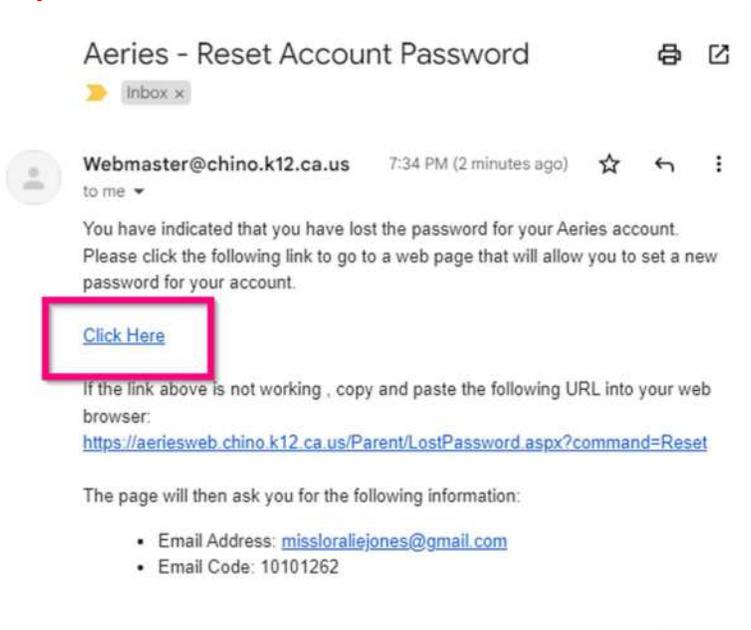


Step 1: Add your email address and click Next



A verification email will be sent to your email address from: Webmaster@chino.k12.ca.us

Step 2: Click Here



Step 3: Click Next

Return to Login Page

Step 2 Email Verification

A verification email has been sent to your email address from: Webmaster@chino.k12.ca.us

Click the [Click Here](#) link provided in the email or copy and paste the Email Code into the field below

Email Address: *****@gmail.com

Email Code: 10101262

Next

Your email address and email code will auto populate

Step 4: Add a New Password Click Next

Return to Login Page

Final Step Set New Password

Thank you for confirming your email address. You may now enter a new password for your account.

New Password: *****

ReType New Password: *****

Next

Step 5: Click Return to Login Page and continue to login.

Return to Login Page

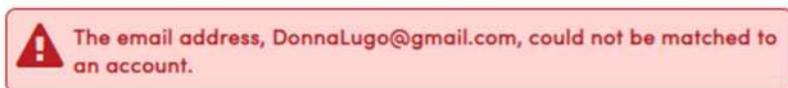
Complete

Your password has been adjusted. You may now login to Aeries.

Return to Login Page

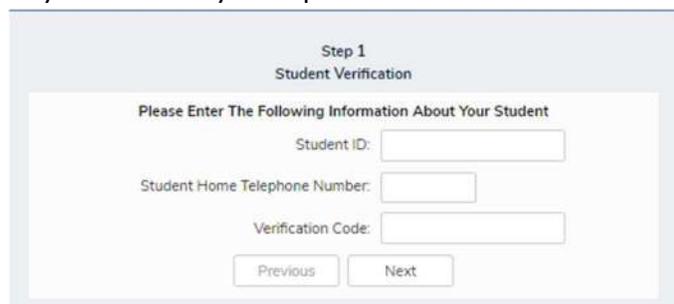
Common issues

If you will receive an error message that your email could not be matched.



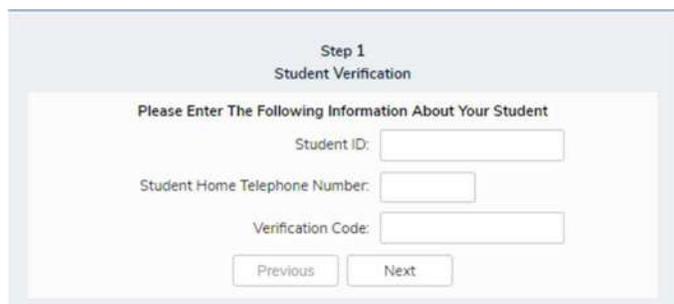
Please reach out to your school site/s and verify that email address has been added to your student's contact record.

If you reset your password and receive the following message:

A screenshot of a web form titled "Step 1 Student Verification". The form asks for "Please Enter The Following Information About Your Student" and includes three input fields: "Student ID:", "Student Home Telephone Number:", and "Verification Code:". Below the fields are two buttons: "Previous" and "Next".

Please reach out to your school site to verify that your Portal access in Aeries is correct.

If you get the following message after selecting **Adding New Student To Your Account**

A screenshot of a web form titled "Step 1 Student Verification". The form asks for "Please Enter The Following Information About Your Student" and includes three input fields: "Student ID:", "Student Home Telephone Number:", and "Verification Code:". Below the fields are two buttons: "Previous" and "Next".

Please reach out to the school site of the student you would like to add. Your email and portal access will need to be added for that student.