



## Frequently Asked Questions

### eLearning Survey

Thank you for your questions concerning our survey. We apologize for the confusion and we are working to provide as much information as quickly as we can. We ask for your patience as we strive to provide your child with the best education in these unprecedented times. This is not how we planned or wanted to end the school year, but we will work diligently to meet the needs of every student in our district. We can do this together.

#### **Why did we ask parents to complete the survey?**

Our district is trying to gauge the needs in each community. We need to know if you have Internet access and a device for your child/children to complete eLearning at home. We are trying to determine the needs so we can plan accordingly. We won't have a final plan until we know your needs.

#### **Who should take the survey?**

Only parents needing a device or Internet connectivity for eLearning should complete the survey. It is not a problem if you completed the survey and do not need a device or Internet connectivity.

#### **I have more than one child. Will each one need a device?**

No. The state has compiled a list of critical standards K-8 and we will focus only on these critical standards/skills that we have not covered. Grades 9-12 will focus on skills that are imperative to move to the next grade or to graduate. It will not be a typical 8 hour school day. Assignments will be posted and students may work at their own pace. A schedule that works for each family can be developed. Teachers will be available for students to ask questions and receive feedback concerning lessons.

#### **How will instruction be delivered?**

Google Classroom will be used, in addition to the Clever app for younger students. Students will login to their account, which is why we asked if you had access to the Internet.

#### **Can my child use an iPad or an iPhone for eLearning?**

Yes. If iPads or phones will be used it is suggested that the Google Apps be downloaded from whatever app store is applicable. (Google Classroom, Google Drive, Google Docs)

#### **What does the district consider to be an appropriate device?**

Most any device that your child is comfortable working with will be fine. However, for many activities a device with a keyboard is recommended. We know many of our students are very comfortable with using their personal phones and that is acceptable.



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**If I report that we do not have Internet access or devices, does that mean my child will receive a paper packet?**

No. The reason we are doing the survey is to try to determine the needs of the students in Shelby County and how we can best meet their needs. We do not have enough devices for every student in the district. If we have more needs than we have devices, our plans will have to be modified.

**How can my child use a device without internet access?**

- A great start would be to see if the FREE Spectrum/Charter Internet for 60 days offer is available in your area. You do not have to be a current subscriber but Spectrum has to already be an option for your home. They will not run new cables etc. without a fee. But if it is already there they will ship you the plug and play equipment. For more information call 1-844-488-8395. (wait times could be long so early morning or late evenings may be the best times to try)
- If Spectrum is not an option for you the district is working on some other options to get our students internet access (another reason for the survey)

**If we do not need a device and we have Internet access can we still receive a paper packet?**

Information about acquiring paper packets will be coming out soon.