# Scheduling Your New York State Emergency Medical Services Certification Exam Via Computer Based Testing with PSI Testing Services

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1. Candidates will receive the following email once they have been imported and approved to schedule.

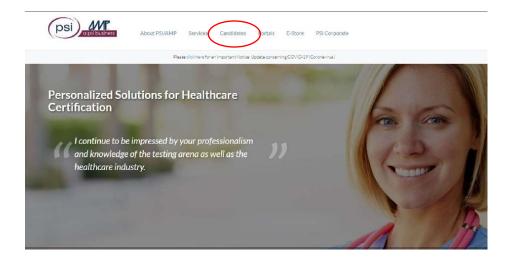
### Dear JOHN R DOE:

Your eligibility for the Certified Lab Instructor Examination has been approved. Please visit our website at www.goamp.com or call (833) 310-6428 to schedule an examination appointment. You must schedule and complete your examination before your eligibility period expires on 09/19/2020. When scheduling an appointment, NYE123456 will be used for your ID#.

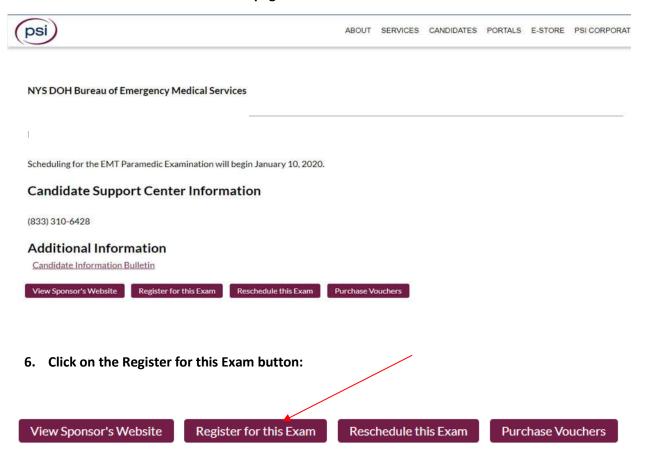
If you have questions concerning your eligibility or scheduling a testing appointment, please contact Candidate Services at (833) 310-6428. Best wishes for success on the Certified Lab Instructor Examination!



### 3. Select Candidates



- 4. Select:
  Healthcare
  NYS DOH DOH of Emergency Medical Services
  Your desired exam type
- 5. You should then be routed to the page below:



# I Need to Set up An Account with PSI

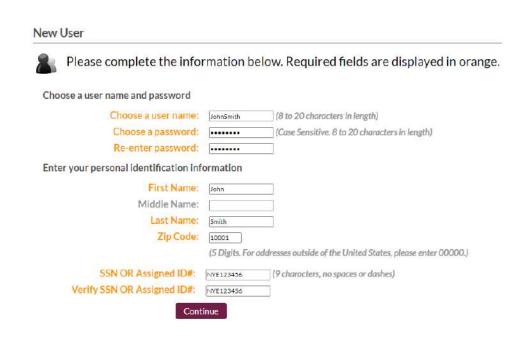
1. If it is your first time in the platform, you will need to click on New User?



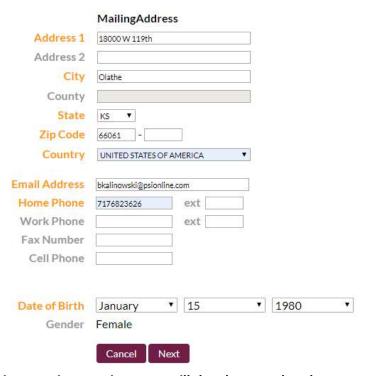
7. Please complete the required fields (illuminated in orange) then click continue.

### Please also note:

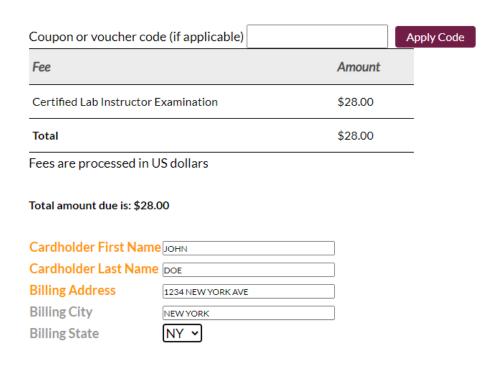
- A. You must only use your 9-Digit ID# for the "SSN OR Assigned ID#" Field beginning with NYE.
- B. You must also use the zip code associated with the home address on your record.



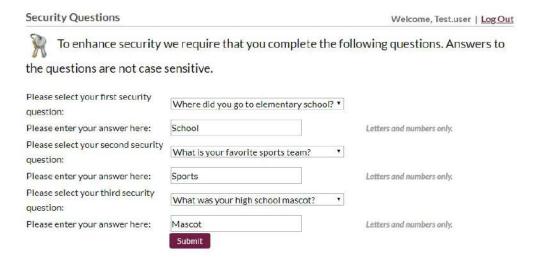
3. The system will then locate your eligibility file. Please fill out all fields in orange as they are required.



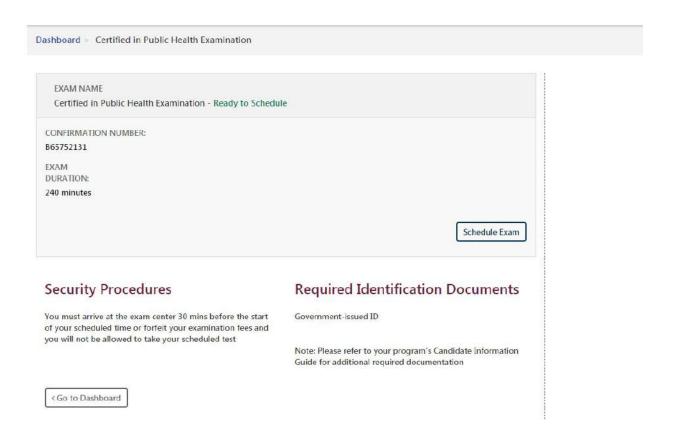
4. After selecting security questions, you will then be routed to the payment page below. Please fill out all fields and click submit for credit/debit Next. Insert voucher code and click Apply Code if paying with voucher.



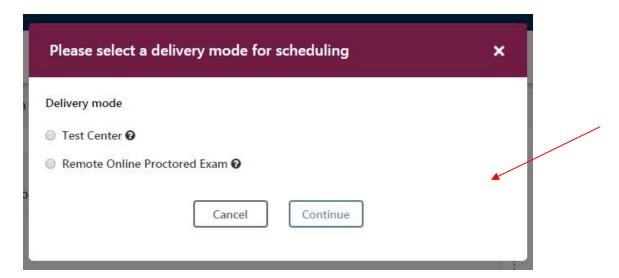
5. Next, you will need to select, and answer security questions then click submit:



6. You will be brought to the scheduling platform and will see the exam details you're eligible to schedule for. Please click Schedule Exam.



7. A pop up will appear giving you the option to either select Test Center or Remote Online Proctored.



- **Test Center** –You will go to a physical PSI test center and will be guided through the exam process by a Test Center Administrator.
- **Remote Online Proctored** You will test from your home, office, or other suitable location and will be guided through the exam process by a Remote Proctor.
  - o Please see minimum system requirements for this option.

# I Already Have an Account with PSI

If you have already created your account and want to:

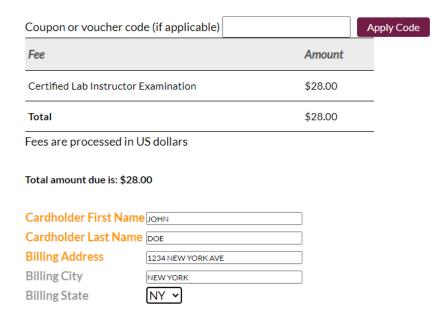
Schedule a later date/time

Launch your online remotely proctored exam

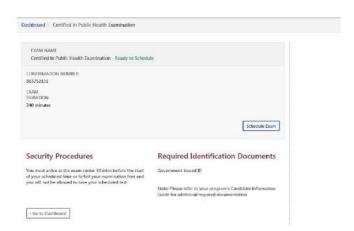
- 1. Click on the same link in your eligibility email from PSI
- 2. Enter your username and password
- 3. Click on Log In



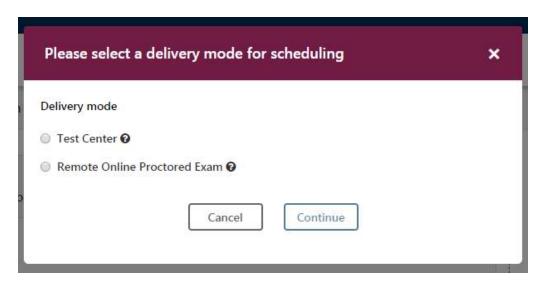
8. After selecting security questions, you will then be routed to the payment page below. Please fill out all fields and click submit for credit/debit Next. Insert voucher code and click Apply Code if paying with voucher.



4. You will then be directed to the scheduling platform and will see the exam you are eligible to schedule for. Click Schedule Exam.



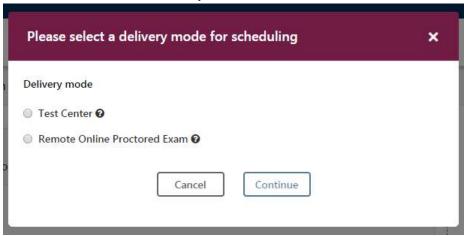
5. A pop up will appear giving you the option to either select Test Center or Remote Online Proctored.



- **Test Center** –You will go to a physical PSI test center and will be guided through the exam process by a Test Center Administrator.
- **Remote Online Proctored** You will test from your home, office, or other suitable location and will be guided through the exam process by a Remote Proctor.
  - o Please see minimum system requirements for this option.

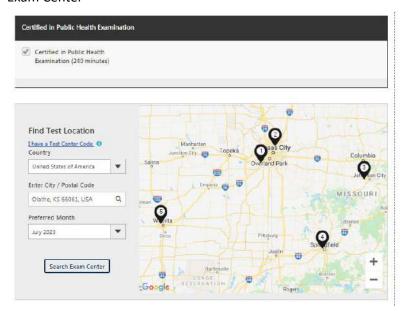
# I Want to Test in a Test Center

1. Select Test Center as the delivery mode.



# 2. Select/Enter the following:

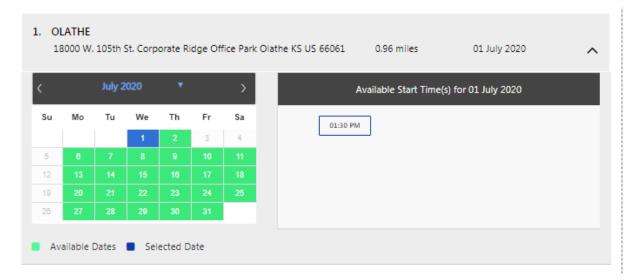
- A. A country in the top drop down
- B. A city or zip code in the second drop down
- C. A preferred month for testing (please note that your eligibility expiration date will be the last day available on the scheduling platform. For example, if your eligibility expires on September 30<sup>t</sup>, that is the last day appointments will be available to you.)
- D. Exam Center



# A list of available test centers will appear:



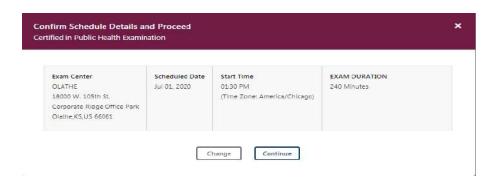
3. Click on the name of your desired test center.



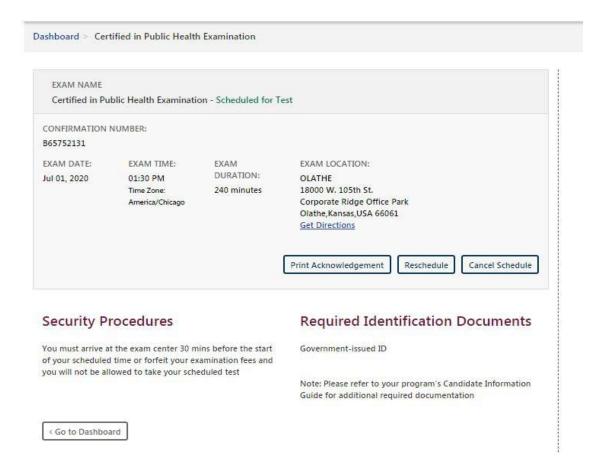
- 4. Select a date on the calendar and a time for the exam.
- 5. Click on Continue at the bottom of the page.



6. A pop up containing the details of your selection will appear. You have the option to change your selection or continue booking your appointment.

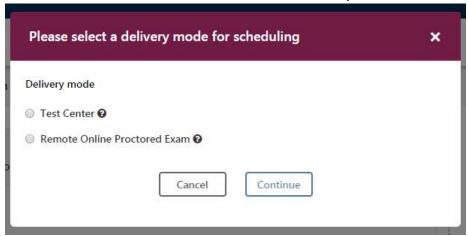


- 7. After clicking on Continue, you will receive a pop up confirming your exam appointment was created successfully.
- 8. The information on your dashboard will then outline your appointment details.



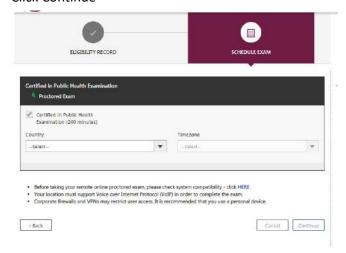
# I Want to Test Online

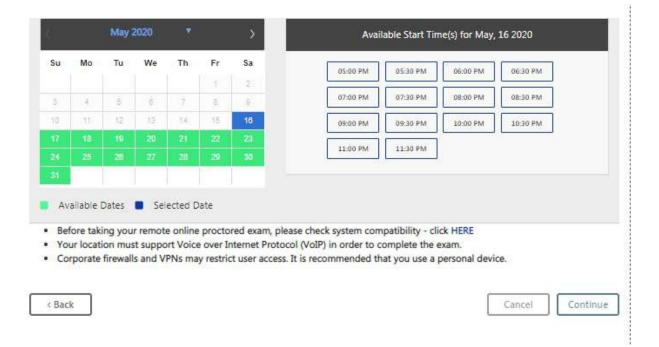
1. Select Remote Online Proctored Exam as the delivery mode.



# 2. Select/Enter the following:

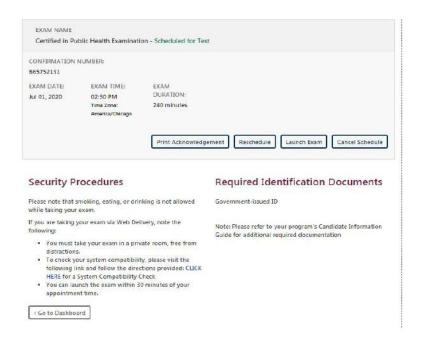
- A. A country in the top drop down
- B. A time zone (*Please note that your eligibility expiration date will be the last day available on the scheduling platform. For example, if your eligibility expires on September 30<sup>th</sup>, that is the last day appointments will be available to you.)*
- C. A day and time you would like to take the exam
- D. Click Continue





3. After clicking on Continue, you will receive a pop up that your exam appointment was created successfully.

The information on your dashboard will outline your appointment details.



You will also receive an email from no-reply@psiexams.com with your exam information.

PSI strongly encourages you to perform the system compatibility check by clicking on CLICK HERE under Security Procedures.

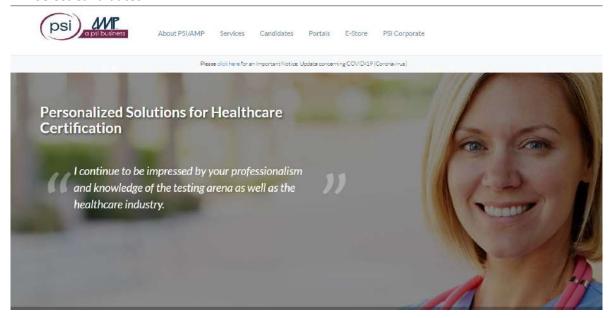
 To check your system compatibility, please visit the following link and follow the directions provided: CLICK HERE for a System Compatibility Check

# I Want to Reschedule My Exam

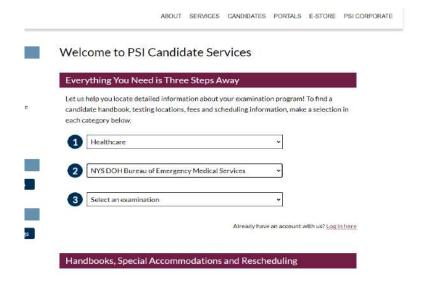
1. Please review and follow the Log in procedures on Page 2. You will need you to complete the same steps to log in.

OR

- 1. You may also search for the exam at <a href="http://online.goamp.com/">http://online.goamp.com/</a>.
- 2. Select Candidates



3. Select Healthcare, NYS DOH Bureau of Emergency Medical Services, and your Examination.



4. You may click on either Register for this exam or Reschedule this to reschedule your examination.

