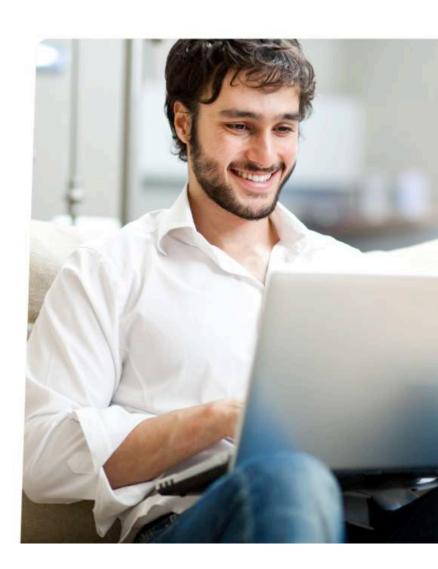


# Key Advantage 500 and 1000 and High Deductible Health Plan



- Medical & Behavioral Health/EAP administered by Anthem
- Prescription Drug administered by Anthem through Express Scripts
- Dental administered by Delta Dental





# Access to network providers



#### **Anthem PPO Network**

100% of acute care facilities

97% of health care providers

Strong rural presence



#### **BlueCard PPO & BlueCard Worldwide**

More than 98% of all hospitals

More than 91% of all providers

# Comparing plans



MEDICAL PLANS		Key Adv 50		Key Adva		High Dedu Health F	
		In-Network	Out-of- Network	In-Network	Out-of- Network	In-Network	Out-of- Network
	Employee		\$1,000	\$1,000	\$2,000	\$2,800	
Deductible	Employee + 1	\$1,000	\$2,000	\$2,000	\$4,000	\$5,600	
	Employee + Family	\$1,000	\$2,000	\$2,000	\$4,000	\$5,600	
Office Visits	Doctor	\$25	30% AC after ded	\$25	30% AC after ded	20% after ded	40% AC after ded
Office Visits	Specialist	\$40	30% AC after ded	\$40	30% AC after ded	20% after ded	40% AC after ded
Coinsurance		20% coinsurance	30% AC after ded	20% coinsurance	30% AC after ded	20% after ded	40% AC after ded
	Employee	\$4,000	\$7,000	\$5,000	\$9,000	\$5,000	\$10,000
Out of pocket limit	Employee + 1	\$8,000	\$14,000	\$10,000	\$18,000	\$10,000	\$20,000
iiiiit	Employee + Family	\$8,000	\$14,000	\$10,000	\$18,000	\$10,000	\$20,000
Prescription	Retail	\$10/\$30/\$45/ \$55	Same as in network	\$10/\$30/\$45/ \$55	Same as in network	20% after ded	40% AC after ded
Drugs	Home Delivery	\$20/\$60/\$90/ \$110	N/A	\$20/\$60/\$90/ \$110	N/A	20% after ded	40% AC after ded

# **KeyAdvantage 500 Plan Year Deductible**

#### **Medical & Behavioral Health**

**In-Network** 

- \$500 per member
- Not more than \$1,000 per family

- \$1,000 per member
- Not more than \$2,000 per family
- In & Out of network deductibles accumulate separately
- No deductible for wellness or preventive
- Any portion of your deductible that you meet during the last quarter of the plan year (April-June) will be applied to your deductible for the new plan year.



# **PLAN YEAR OUT-OF POCKET LIMIT**

**Medical & Behavioral Health** 

**In-Network** 

• \$4,000 per member

Not more than \$8,000 per family

- \$7,000 per member
- Not more than \$14,000 per family
- Out-of-pocket maximums accumulate separately for In & Out of network
- Once you reach out-of-pocket, the plan pays 100% of allowable charge
- Applies: medical, behavioral health, prescription drug and pediatric routine vision eye exam copayments, deductible & coinsurance
- Does Not Apply: dental services, adult routine vision



# **KeyAdvantage 1000** Plan Year Deductible Medical & Behavioral Health

**In-Network** 

- \$1,000 per member
- Not more than \$2,000 per family

- \$2,000 per member
- Not more than \$4,000 per family
- In & Out of network deductibles accumulate separately
- No deductible for wellness or preventive
- Any portion of your deductible that you meet during the last quarter of the plan year (April-June) will be applied to your deductible for the new plan year.



# **PLAN YEAR OUT-OF POCKET LIMIT**

**Medical & Behavioral Health** 

**In-Network** 

- \$5,000 per member
- Not more than \$10,000 per family

- \$9,000 per member
- Not more than \$18,000 per family
- Out-of-pocket maximums accumulate separately for In & Out of network
- Once you reach out-of-pocket, the plan pays 100% of allowable charge
- Applies: medical, behavioral health, prescription drug and pediatric routine vision eye exam copayments, deductible & coinsurance
- Does Not Apply: dental services, adult routine vision







# Both KeyAdvantage Plans Out-of-Network Benefits

- ONCE YOU HAVE MET THE OUT-OF-NETWORK DEDUCTIBLE, YOU PAY 30% COINSURANCE FOR MEDICAL AND BEHAVIORAL HEALTH SERVICES
- COPAYMENTS DO NOT APPLY TO MEDICAL AND BEHAVIORAL HEALTH OUT-OF-NETWORK BENEFITS
- CLAIMS PAYMENTS ARE MADE DIRECTLY TO YOU, RATHER THAN TO THE PROVIDER
- COPAYMENTS AND COINSURANCE FOR ROUTINE VISION, OUTPATIENT PRESCRIPTION DRUGS AND DENTAL SERVICES WILL STILL APPLY



(KeyAdvantage 500 and 1000)

**MEDICAL SERVICES** 

•FIXED AMOUNT YOU PAY – THE PLAN PAYS
THE REST

<b>Primary</b>	Care	Visit

(general or family practitioner, internist or pediatrician

\$25

**Specialist Visit** 

\$40





20% Coinsurance AFTER Deductible

- Inpatient hospital (per stay)
- Outpatient hospital and ER (facility services)
- Diagnostic tests
- Shots (allergy and therapeutic injections)
- Infusion services
- Therapy services
- Ambulance travel
- Medical equipment, appliances, formulas and supplies



# Routine Vision - Blue View Vision KeyAdvantage 500 and 1000 Plans



Once every **Plan Year**More than **4,200 locations** nationwide
Routine Vision **exam copay: \$40** 

FRAMES		
Co-pay	No co-pay on frames	
Standard Allowance	\$100 + 20% discount after allowance	
Retail vs. Wholesale	BVV benefits based on RETAIL	
Non-Discounted Frames	6 brands not covered: Bvlgari, Chanel, Maui Jim, Cartier, Gold & Wood, Pro Design	
Discounts Beyond Your Allowance	Extra pair of eyeglasses: 40% discount 20% off accessories	

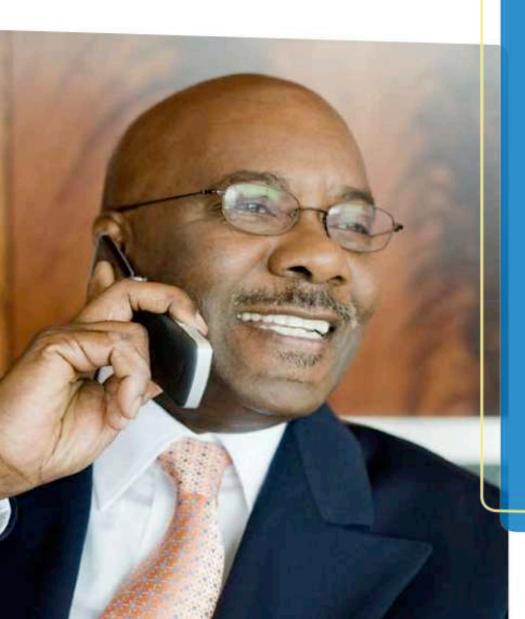
LENSES		
Co-pay	\$20, then covered in full	
Covered Lenses	Basic plastic lens, CR39 in single vision, bifocal and trifocal lenses	
Impact Resistant	Covered for kids until age 19, \$40 for standard polycarbonate for adults	
Progressive Lenses	\$65 for standard progressives	
Lens Treatments	Fixed discount pricing for the most popular treatments	



## **Routine Vision - Blue View Vision**

Contact Lens Benefit - In Lieu of Eyeglasses		
Copay	No copay on contact lenses	
Contact Lens Fit & Follow-Up	Standard fitting: In-network up to \$55 in addition to the eye exam for contacts  Premium fitting: In-network 10% off retail (i.e. toric and multifocal contacts)	
Standard Allowance	Conventional: \$100 allowance; then 15% off the remaining balance Disposable: \$100 allowance; no additional discount Non-elective: \$250 allowance (medically necessary)	
Selection	Any contact lens including disposables, conventional, hard and daily wear	
Declining Balance	Members may use a portion of their allowance and come back later to use the remaining balance	
Discounts Beyond Your Allowances	+15% off retail price (conventional lenses only) + Up to 20% discount off retail price of accessories + Discounted price for LASIK vision correction	





# BEHAVIORAL HEALTH & EAP (BOTH KEYADVANTAGE PLANS)

### Inpatient treatment

- Facility services 20% coinsurance after deductible
- Professional provider services \$0

### **Outpatient provider visits**

• \$25 copayment

### **Employee Assistance Program**

• \$0 (up to 4 visits per incident)

# www.AnthemEAP.com

# Login: Commonwealth of Virginia



- Parenting and child care
- Marriage and relationship concerns
- Health and wellness
- Finance/legal
- Workplace issues
- Education
- Mental health
- Daily life
- Consumer education
- 70 Interactive physical and emotional assessments
- Webinars
- Live monthly seminars



# Outpatient Prescription Drugs (Both KeyAdvantage Plans)



Drug Tier	Retail 34 Day Supply Copay	Home Delivery 90 Day Supply Copay
1	\$10	\$20
2	\$30	\$60
3	\$45	\$90
4	\$55	\$110

Other Pharmacy Benefit Information		
Diabetic Supplies	20% Coinsurance	
Flu & Immunizations	100%	
Oral Contraceptives, NUVA Ring, Ortho, EVRA Patch	100%	
Mandatory Generic		



# Home Delivery Pharmacy



OUR PREFERRED HOME DELIVERY PHARMACY, MANAGED BY EXPRESS SCRIPTS, SENDS YOU THE MEDICINE YOU NEED, RIGHT TO YOUR DOOR. THIS PROGRAM IS A GREAT OPTION FOR PEOPLE WHO TAKE MEDICINE ON AN ONGOING BASIS.

#### AS A HOME DELIVERY CUSTOMER, YOU'LL ALSO ENJOY:

- FREE STANDARD SHIPPING
- ACCESS TO PHARMACISTS FOR DRUG QUESTIONS
- SAFE, ACCURATE PRESCRIPTIONS
- CONVENIENT REFILL PROCESS. THE PHARMACY WILL LET YOU KNOW WHEN IT'S TIME TO ORDER REFILLS.

#### **GETTING STARTED WITH HOME DELIVERY:**

- ORDER BY MAIL OR FAX FROM PHYSICIAN. ORDERS SHOULD ARRIVE WITHIN 14 DAYS OF THE DATE ORDER IS RECEIVED.
- NEW MAIL ORDER FORMS WILL BE AVAILABLE AT ANTHEM.COM/TLC





# High Deductible Health Plan



A **consumer driven** statewide health plan that provides the opportunity for participants to be more involved in managing their health care dollars.

Can be combined with a tax-free **Health Savings Account (HSA)** through a bank or other financial institution.



# Plan Year Deductible

# Medical, Behavioral Health and Prescription Drugs

# Plan Year Deductible

- \$2,800 for single
- \$5,600 for family (2 or more persons)
- Amount you pay first, then you pay coinsurance.
- Deductible is combined for in-network and out-of-network.
- No deductible for routine vision or wellness and preventive.
- Deductible amounts for each individual member accumulate toward the family deductible limit. However, no individual family member can contribute more than the single-only deductible amount.



# PLAN YEAR OUT-OF POCKET LIMIT

Medical & Behavioral Health

**In-Network** 

- \$5,000 per member
- Not more than \$10,000 per family

- \$10,000 per member
- Not more than \$20,000 per family
- Out-of-pocket maximums accumulate separately for In & Out of network
- Once you reach out-of-pocket, the plan pays 100% of allowable charge
- Applies: medical, behavioral health, prescription drug and pediatric routine vision eye exam copayments, deductible & coinsurance
- Does Not Apply: dental services, adult routine vision







### **Out-of-Network Benefits**

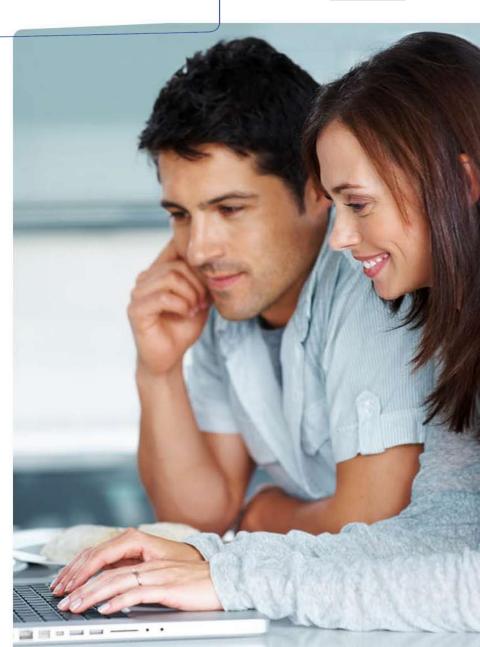
- Once you have met the combined in and out of network deductible, you pay 40% coinsurance for medical, behavioral health and outpatient prescription drugs
- Claims payments are made directly to you, rather than to the provider
- Copayments and coinsurance for routine vision and dental services will still apply

### Coinsurance



#### 20% Coinsurance

What the member pays for most covered medical, behavioral health and pharmacy services once the deductible is met.





# Routine Vision - Blue View Vision High Deductible Health Plan



Once every **Plan Year**More than **4,200 locations** nationwide
Routine Vision **exam copay:** \$15

FRAMES		
Co-pay	No co-pay on frames	
Standard Allowance	\$100 + 20% discount after allowance	
Retail vs. Wholesale	BVV benefits based on RETAIL	
Non-Discounted Frames	6 brands not covered: Bvlgari, Chanel, Maui Jim, Cartier, Gold & Wood, Pro Design	
Discounts Beyond Your Allowance	Extra pair of eyeglasses: 40% discount 20% off accessories	

LENSES		
Co-pay	\$20, then covered in full	
Covered Lenses	Basic plastic lens, CR39 in single vision, bifocal and trifocal lenses	
Impact Resistant	Covered for kids until age 19, \$40 for standard polycarbonate for adults	
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Declining Balance	Members may use a portion of their allowance and come back later to use the remaining balance	
Discounts Beyond Your Allowances	+15% off retail price (conventional lenses only) + Up to 20% discount off retail price of accessories + Discounted price for LASIK vision correction	

# Employee Assistance Program (EAP)



Employees and household members get confidential telephone assistance and inperson referrals

- Unlimited 24/7 toll-free access
- 4 in-person visits for employees
- Sessions are applied per incident per year so members can use the EAP for multiple reasons and receive the full benefit each time
- List of EAP providers is available by calling our toll-free number and/or by using the provider search on our website







Retail Up to 34-day supply	20% coinsurance after deductible	
Retail Up to 90-day supply	20% coinsurance after deductible	
Home Delivery Up to 90-day supply	20% coinsurance after deductible	

Other Pharmacy Benefit Information			
Diabetic Supplies	20% Coinsurance		
Flu & Immunizations	100%		
Oral Contraceptives, NUVA Ring, Ortho, EVRA Patch	100%		



# Home Delivery Pharmacy



Our preferred Home Delivery Pharmacy, managed by Express Scripts, sends you the medicine you need, right to your door. This program is a great option for people who take medicine on an ongoing basis.

#### As a home delivery customer, you'll also enjoy:

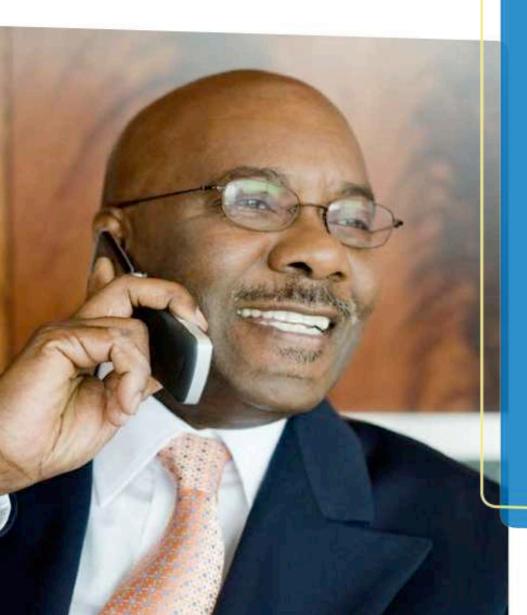
- · Free standard shipping
- Access to pharmacists for drug questions
- Safe, accurate prescriptions
- Convenient refill process. The pharmacy will let you know when it's time to order refills.

#### **Getting started with home delivery:**

- Order by mail or fax from physician. Orders should arrive within 14 days of the date order is received.
- New mail order forms will be available at anthem.com/tlc







# **Behavioral Health**& EAP

### Inpatient treatment

- Facility services 20% coinsurance after deductible
- Professional provider services 20% coinsurance after deducible

### **Outpatient provider visits**

• 20% coinsurance after deductible

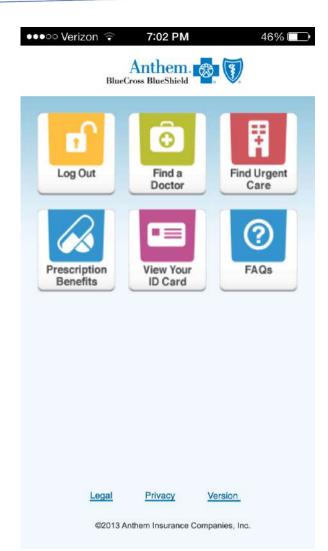
### **Employee Assistance Program**

• \$0 (up to 4 visits per incident)



# **Anthem Mobile App**





**Available on iPhones and Android smartphones** 

#### Use the app to:

- Find a doctor or locate a hospital or emergency room
- Get to an urgent care center fast with maps and driving directions
- View your ID card
- Prescription drug tools include:
  - Prescription refills and renewals
  - Order status
  - Pharmacy care alerts
  - Transfer a prescription drug from retail to home delivery
  - Drug Information

# www.anthem.com/tlc



Member Handbooks Benefit Information Find A Doctor **Check Claims Status Special Programs Estimate Costs** Health & Wellness Discounts



Home

Benefits

Health & Wellness

Resources & Tools

Member Log In Secure Account Access

#### **Customer Support**



Email Us

#### Resources & Tools

Find A Doctor, Pharmacy, Hospital or Urgent Care



Find Forms

Estimate Your Cost for a Procedure



#### Welcome

The Local Choice employees, family

#### Traveling Soon?

Use your BlueCard Program when traveling outside Virginia

#### Discounts for You

Take advantage of the many health & wellness discounts available to you

#### Tap into Your EAP

Enter Commonwealth of Virginia after

#### News

The Latest for You

. Learn how to download our mobile apps

#### Learn About

Other Programs & Info

- 24/7 NurseLine 1-800-337-4770
- Health Care Reform and you

#### Review

Your Health Benefits

· Review your benefit options

# EVERYONE DESERVES ALEALTHY SMILE THATSTHE TROOTHS



△ DELTA DENTAL

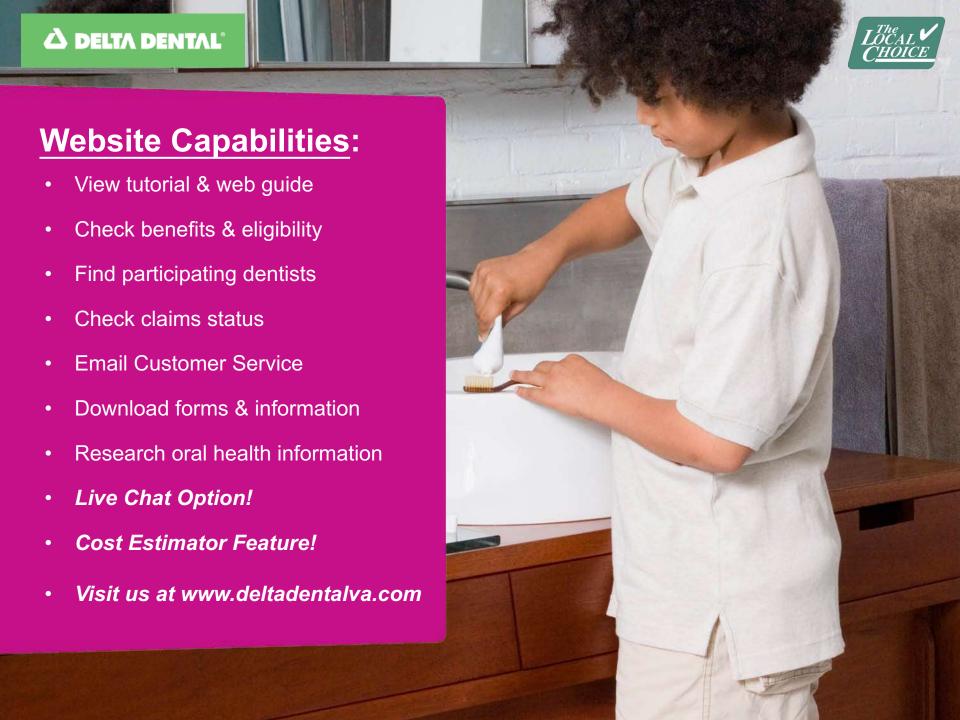
# **Dental Options**





	Preventive Dental	Comprehensive Dental
Benefits	You Pay	You Pay
Dental Plan Year Deductible	\$0	\$25 one person, \$50 two people, \$75 family
Plan Year Maximum (except Orthodontics)	No plan year maximum	\$1,500
Preventive Dental Care (routine oral exam and cleaning twice per plan year, x-rays, sealants and fluoride for children)	\$0	\$0
Primary Dental Care (fillings, root canal, simple extractions, periodontic services, etc.)	N/A	20% coinsurance after deductible
Major Dental Care (crowns, inlays, onlays, dentures and fixed bridges)	N/A	50% coinsurance after deductible
Orthodontic Services (for children and adults)	N/A	50% coinsurance, no dental deductible, with \$1,500 lifetime maximum





# Mobile App: benefits on the go!



#### **△** DELTA DENTAL®

# 24/7 access to benefits information anywhere, any time

Your oral health is important to Delta Dental – and to your overall health! We want to make it easy for you to make the most of your dental benefits so

you can maximize your health, wherever you are.

Mobile App gives you access to:

- dentist search
- claims
- coverage
- and even a toothbrush timer!





Get the App





# Thank You

for being part of our TLC family

