



## Plan Administrators

UCHealth Plan Administrators is proud to partner with BEST Health Plan to provide your health benefits.

We are a third-party administrative claims division of UCHealth and based right here in Colorado with a mission to improve the lives of those we serve. Our combination of strong provider relationships and an integrated service model ensure you have access to the best care in Colorado.

### Personal service

UCHealth Plan Administrators will help you navigate your plan from understanding your benefits to finding a doctor, from obtaining authorization for services to understanding your bills. If you are working through a complicated issue with one of our member service representatives, you are empowered to call back and ask for the same representative!

### Integrated service

Each member service representative is also a claims examiner to ensure you are always speaking with an expert on your plan and the claims process.

### Service technology

In addition to our phone representatives our online member portal allows easy access to your benefits information, a provider search tool and real time details on all your claims. Not wanting to go online? Use our mobile app available for both Android and iOS phones!

### Network protection

Utilizing a provider network protects you and your family. We offer our own network in addition to partnering with premier networks to provide you access to doctors and hospitals you need. Your plan will utilize the Cofinity network in Colorado and First Health outside Colorado. Staying within these networks guarantees you will never be billed more than what BEST Health Plan allows for each service.

### Best of Colorado

University Hospital is the #1 ranked hospital in Colorado by US News and World Report. Each of our facilities are ranked among the best in Colorado for quality of care. In addition, we partner with Children's Hospital to ensure your pediatric needs are met with the same high quality of care.

## By the numbers. UCHealth Plan Administrators fast facts.



### 3 Colorado Locations.

- **Northern Colorado** – 1107 S. Lemay Ave., Ste. 400, Fort Collins, CO 80524.
- **Metro Denver** – 10375 Park Meadows Dr., Ste. 200, Lone Tree, CO 80124.
- **Colorado Springs** – 2420 Pikes Peak Ave., Ste. 1044, Colorado Springs, CO 80909.



### 512 combined years of applied employee health care experience.

- **Executive experience** – 33 total years.
- **Operational experience** – 164 total years.
- **Sales/Marketing experience** – 69 total years.
- **Claims/Customer Service experience** – 246 total years.